

## **VACATION RECREATIONAL SERVICES (VRS) PRIVACY POLICY**

### **Legal Notices**

**Last review September 2017**

### **PRIVACY**

We respect your privacy. This Privacy Policy governs the manner in which we will treat your personal information collected when using our website.

#### **HOW DO WE COLLECT YOUR PERSONAL INFORMATION?**

Your personal information may be collected while using this website, when you contact us, when you complete an application form, when you check in at your destination or when you make use of the services of one of our affiliated business partners. Personal information includes any information by which you can be identified and which relates to you as an identifiable individual, such as your name, physical and postal addresses, email address, sex, age and internet address from the domain from which you are visiting.

#### **USE OF YOUR PERSONAL INFORMATION**

We need to collect your personal information in order to enable you to make use of our website and all products and services offered on our website. We use your personal information in the ordinary course of our business and to send you marketing material relating to any other similar sites that we, and our business partners are involved with. You can unsubscribe at any time and we will thereafter no longer use your personal information. We will not disclose your personal information to unrelated third parties or third parties who we do not have business relations with.

#### **ACCESS TO AND CORRECTION OF PERSONAL INFORMATION**

You may access your personal information that we hold by sending an email to [webmaster@oaks.co.za](mailto:webmaster@oaks.co.za).

In the event that you want to update or correct your personal information held by us, you can send an email to [webmaster@oaks.co.za](mailto:webmaster@oaks.co.za).

#### **PROTECTION OF YOUR PERSONAL INFORMATION**

Whilst we cannot guarantee absolute security of your personal information, we take all reasonable steps and measures to keep it secure from loss, misuse or unauthorised alteration. Our database have built-in safeguards to ensure the privacy and confidentiality of your information.

We do not have control over the websites of affiliated parties or sites linked into from this site and you must therefore refer to the privacy policies of any such parties to see how they protect your personal information.

#### **COOKIES**

We sometimes use "cookies". "Cookies" are programs that we transfer to your computer's hard drive to personalise your experience on this website. In this way, the next time you visit, we will know who you are and that you have visited this website before. This will enable us to enhance your

browsing experience. You can set your browser to notify you if “cookies” are to be transferred or to reject “cookies” but this may prevent your use of some of the web pages.

#### **E-MAIL MONITORING**

We provide email addresses on the website which enable you to contact us. Forms that you complete via this website will also be transmitted via email. In order to check for viruses and to monitor service we reserve the right to monitor and inspect all material and information transmitted over our system.

#### **CHANGES TO THIS PRIVACY POLICY**

We reserve the right, in our sole discretion, to amend this Privacy Policy from time to time. You agree to review the Privacy Policy whenever you visit this website for any such amendments. The amended version of the Privacy Policy shall supersede and replace all previous versions thereof.

#### **WHICH LAWS APPLY TO YOUR DEALINGS WITH US?**

This policy will be governed and interpreted in accordance with the laws of South Africa. To the extent that a court has jurisdiction over any dispute which may arise out of or in connection with this Privacy Policy, we both submit to the jurisdiction of the South African Courts.