



UVONGO RIVER RESORT SHAREHOLDER NEWSLETTER JUNE 2019

Dear Valued Shareholder

The first half of 2019 has shined fondly on your slice of **“Little Italy”** on the Hibiscus Coast, giving us a sense of anticipation and purpose for the months yet to come. We will continue to strive for many more wonderful achievements and our purpose remains our passion, to create an environment for our Shareholders and guests to experience an array of exciting adventures, and families to enjoy the best possible holidays with us. Each day begins anew with warm light touching the murals on our walls and those places in our hearts that inspire us to continue improving your home-away-from-home.

Here's a glance into what we've been up to...

Uvongo: Better and Better

The Resort is constantly monitored so we can identify and improve in areas which need a little more love and care. We want to ensure that every guest, regardless of the time of year, experiences the best possible version of **“Little Italy”**.

Starting right at the centre of our happy Resort... the units have been receiving quite a bit of attention. Our mission to be more environmentally friendly continues as more and more units are receiving new stoves and fridges which are energy efficient. The walls have also been refreshed with a new coat of paint, both in all the rooms and in the corridors; creating a brighter space for families to enjoy. Finally, each unit has received two pictures to complete the updated look; one of the Resort layouts and another of the villa cluster the unit forms part of – see if you can find them on your next visit!



Locking up your unit and wandering through the corridors to arrive at the staircase, you may notice some other changes. Certain staircases have been tiled to fit into the **“Little Italy”** theme and complete the spaces nicely, **“assolutamente bello!”** (Absolutely beautiful!) Along with the staircases and as an important part of our ‘vibe’ at the Resort, our murals are once again being attended to. Our mural artist, **Hennie**, is incredibly talented and has transformed the once plain Resort into a vibrant space and representation of what a typical Italian seaside town or village looks like.



- Staircases at Uvongo -

- Mini Golf Course Upgrade -

Wandering towards the boundaries of the Resort, to where Venetian gondolas can be seen gliding through calm waters along the boundary walls... one might want to pause for a round of mini-golf. The mini-golf course has recently been repainted in bright hues and primary colours, and has been re-carpeted; bringing guests a **"smooth-sailing"** experience and a fun way to engage in some quality family time!

While guests enjoy the newly refurbished course, our dedicated team has received a few updates in their own spaces. The manager's cottage was identified for some repair from long years of wear and tear; this project has started and will be completed mid-2019. New storerooms have just been completed on the Resort; offering some much needed space for a multitude of items and artefacts from our Resort's history.

The year is still young and while we continue to improve upon your home-away-from-home Resort, the true essence of this slice of paradise will not be lost. We'll keep you up-to-date with more projects happening this year, in your next Newsletter!

- New Fridges -

A few Delizioso Treats!

It is our mission to ensure that every guest is welcomed to the Resort in true **"Italian nona"** style; with yummy nibbles and cool refreshments, so that no one starts their vacation hungry or thirsty. Here are a few of the scrumptious treats guests have enjoyed this year:



Christmas Day *hand-decorated shortbread cookies*

Valentine's Day *traditional coconut ice*

Check-In Days *freshly popped popcorn*

A Round of Applause!

We love hearing all about our guest's wonderful Uvongo memories and holidays. The

feedback makes us warm and fuzzy inside and puts smiles on everyone's faces at the Resort; our team works hard and deserves the praise! Here's what a few visitors had to say about their recent vacations:

"We had a lovely stay at Uvongo River Resort; very friendly and helpful staff, warm reception, neat and clean flats and a well maintained swimming pool. The buildings are charmingly decorated and cute little gardens and special focal points leave you nostalgic and enchanted - a little Italy in the heart of KZN. We will definitely visit again. Blessings!"

Eugene and Rene Petitt

"Had an amazing time at Uvongo River Resort; I would suggest the place to anyone! Thank you to our lovely housekeeper, Thabi, who made our stay extra special and thank you to all the helpful and friendly staff and friendly security, you all made our stay amazing. It was a week of relaxation and fun!"

Louise Kroukam

"Had a lovely stay! Staff is super friendly and very helpful. Resort is very well situated. Unit was equipped with everything we needed to be comfortable; air cons were a lifesaver. Happy was there every morning with a smile to service the unit and Musa helped us unpack and pack the car again, and even took our bags to our unit with a trolley - bonus! Would definitely consider visiting again."

Brimilda Kruger



**Make More
Memories**
EXPAND YOUR PORTFOLIO

**Expand your holiday portfolio and make
even more wonderful memories with your
loved ones!**

Uni-Vate Properties has a limited number of timeshare
weeks available for purchase at your favourite Resorts!

Little Italy's Achievements

RCI®

31st Annual RCI OSCAS Gala Awards

Uvongo River Resort once again attained **Silver Crown Status** at the 31st Annual RCI OSCAS Gala Awards this year. This is the second best status a Resort can achieve and, considering the calibre of the Resorts receiving these Awards, it is a most welcome accomplishment for our *"Little Italy"* – Congratulations Uvongo team! We will be eager to see what next year holds.

Booking.com

Guest Review Awards

We are happy to announce that Uvongo River Resort received a **Guest Review Award** at the 7th Edition of Booking.com's Awards! This award is bestowed on those whose online ratings are a constant between 8 and 10 out of 10, for over a year. The aim is to recognise partners of the site for their *"top-notch"* hospitality, as viewed by Resort visitors.



tripadvisor®

Certificate of Excellence

Each year TripAdvisor awards the top 10% of accommodation on the platform with a **Certificate of Excellence**. This award recognises the establishments who have time and again provided guests with the best possible hospitality and experience, judged by their reviews. To be awarded one is a great achievement; congratulations Uvongo Team!



Ooey Gooley Cones

Our entertainment area and communal braais are the perfect place to try this recipe out! Yummy, sweet treats are a holiday craving like no other, and who doesn't enjoy dark, melted chocolate on a cooler evening? **Even better:** these easy throw-together braai cones are the perfect kids' activity and dessert for a braai get-together!

You will need:

- 12 Sugar Cones
- Tinfoil

Choose any of the following fillings:

- 2 Slabs of Chocolate, choose your favourites
- 3 Diced Snickers Bars, or any other chocolate bar
- 1 Packet of Mini Marshmallows, or normal marshmallows cut up
- 1 Jar of Hazelnut Spread
- 1 Jar of Peanut Butter
- 1 Jar of Salted Caramel
- 1 Punnet Fresh Raspberries
- 3 Large Bananas
- 1 Packet 1000's Sprinkles
- 1 Packet M&M's
- 1 Packet Crackers
- 2l Vanilla Ice-Cream, to serve

Get Creative!

First, tear a square of tinfoil that is large enough to wrap the whole sugar cone closed – we don't want any yummy morsels spilling into the coals! Get creative! Fill your cone with any of your favourite toppings, our favourites are: mini marshmallows, a few squares of milk chocolate, dollops of peanut butter and a drizzle of salted caramel. Wrap your treat shut, and then place on the braai grid above medium-hot coals. Warm the parcel, while rotating, for a few minutes – unwrap and enjoy! Ooey, gooey, sweet and salty perfection!

Tip: These treats can get messy so crack it open in a bowl and serve with a scoop of delicious, cold ice-cream.

Local Attractions

We want you, our Valued Shareholders, to have the most exceptional experience while visiting paradise. Uvongo is buzzing with an array of intriguing places and fun activities for the whole family to enjoy. Why not tick a few of the following off from your Uvongo Bucket List:



S'khumba Crafts Shoes.

Step into this rustic, African-themed cove kitted out with authentic, handmade leather shoes and a scattering of precious gems. S'khumba is a sweet family-owned shop offering cleverly crafted, sole-forming boots and sandals. Not much into shoes? Stop by regardless and rest under an umbrella of leafy trees while enjoying a decadent sweet treat or freshly brewed coffee. Refresh in the Uvongo swimming pool on a hot afternoon.



Clearwater Trails.

Clearwater borders Umtamvuna Nature Reserve, a botanical paradise and perfect spot for exercise enthusiasts. Enjoy a heart-accelerating mountain bike ride, an intense trail run, or calming hike through the Farm with matchless views of dipping gorges and thick greenery. Families are welcome to explore the rich natural habitat and be elated by this diverse biome.



Lake Eland Game Reserve.

2500 hectares of beautiful, unspoilt countryside make up this impressive Nature Reserve. Guests are invited to take a lazy self-drive through the game park; keeping an eye out for large herds of wandering impala, or attempting to spot some of the more elusive wildlife. There's more for adrenaline-seeking adventurers, too. Take a walk, or power-walk, for the faint of heart across a suspension bridge, or enjoy a zip-line tour above the tree tops.

Here's a list of a few other worthy stops you might enjoy paying a visit to:



Beaver's Creek Coffee



The Pont



Wet and Wild Waterpark



The Waffle House



Douglas Mitchell Sports Club



Oribi Gorge



The Tractor Factor

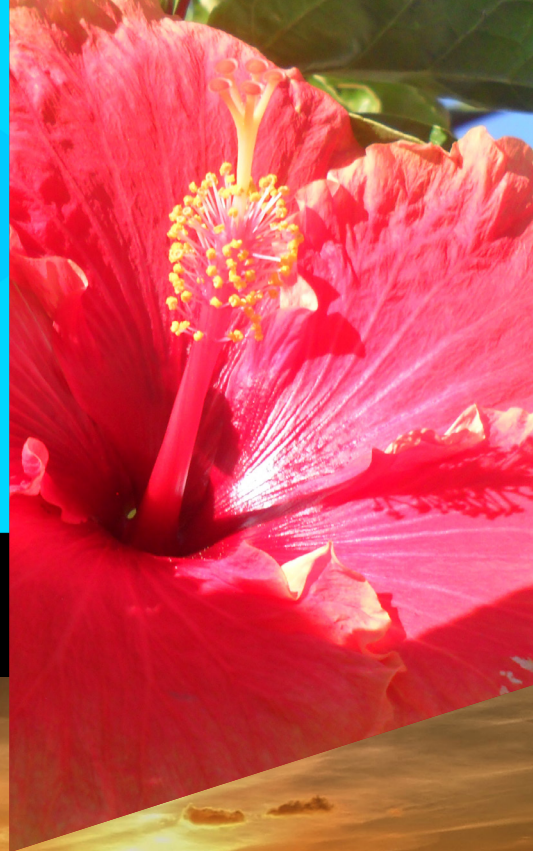
Big Wheels for Big Dreams

African Blessings needs you to help them raise enough money to purchase an agricultural-use tractor and slasher to better maintain the grassy areas on the Farm, and to provide our children with a safe environment where they can play and enjoy the sunshine.

Please consider donating to this campaign.
Small change makes a big difference!

African Blessings
"faith and love through action"

Account Name: African Blessings **Bank:** First National Bank
Branch Code: 250655 **Account Number:** 62065437355
Reference: The Tractor Factor



- Golden Hour at the Hibiscus Coast -



VRS Options is an online exchange platform, exclusive to VRS Shareholders, which allows them to exchange their fixed holiday for availability at various resorts, for alternative dates or unit sizes.

VRS Options provides a multitude of exchange availability, which is sourced from the largest exchange companies, including RCI and DAE.

Visit www.vrs.co.za, click on **Resort Shareholders** and select **VRS Options Info** to find out more.



Important Notices

Closure Notices:

Please note that our **VRS Head Office** will be closed on the following days: **17 June 2019**, we will return for business as usual on Tuesday, 18 June 2019. **09 August 2019**, we will return for business as usual on Monday, 12 August 2019. **23 and 24 September 2019**, we will return for business as usual on Wednesday, 25 September 2019.

Levy Payments:

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. (This applies to usage, spacebanking, renting etc. of timeshare week). For alternative payment arrangements, please contact Property Admin: propertyadmin@vrs.co.za

Spacebanking and Rentals:

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: propertyadmin@vrs.co.za

Occupation Dates:

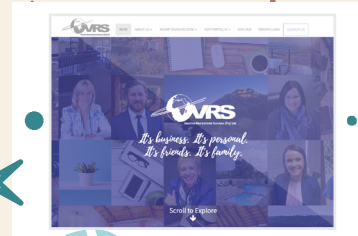
Please note that resort calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week.

Please refer to the **2019 Calendar** available on the following link <https://www.vrs.co.za/docs/2019/calendar/UvongoRiverResortCalendar2019.pdf>

Resort Instruction Letter 2019: <https://www.vrs.co.za/docs/2019/instruction/UvongoInstructionLetter-2019.pdf>

VRS Website:

Be sure to take a look at our website with a dedicated Resort Shareholders page for our valued Shareholders where you can download Calendars, Instruction Letters and Use Agreements.



Just before we close and bid you “until next time” – don’t forget to join us on Facebook so that we can keep in touch and you can remain up-to-date with all things Uvongo, even when you’re not here with us in person!



As the sun sets on another glorious Uvongo day, we open our arms and breathe in the salty air, feel the warmth on our skin, and look out from our Entertainment area across the shrubbery just hiding the ocean from view. Dassies will continue to play on the grassy parks around the Resort, guests will continue to flow through our doors with holiday excitement on their lips, and we will continue to gift happy, everlasting holiday memories.

“We move forward with our heads held high, but look back and remember where we came from.”
– Michael Hudson

Warm Regards

Marjorie Forssman

VRS Managing Director



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