

# THE ISLAND



## SHAREHOLDER NEWSLETTER JUNE 2019


### Dear Valued Shareholder

We all know that time flies when you're having fun and we've been having so much fun - focusing on each task, upgrade, and development - at The Island Resorts, as we ensure we create an environment for everlasting holiday memories for our valued Shareholders. With time flying by so quickly this year, even in the Slow Town of Sedgfield, we invite you to pause for a moment and allow us to update you with what's been happening at your favourite Island Resort.


### What's Happening and What's New


The Resort Management and Staff Teams are continuously working hard to make sure that the beauty of our Island Resorts is preserved and improved on, so that our shareholders and guests can bask in their little slice of paradise all day and all night long.

In our quest to keep each Island Resort unit as beautiful as possible, we have embarked on a few improvements:


 Brand new information folders have been added to all of The Island Resorts units, to inform guests about our rules and operations, as well as all the fun activities and facilities that can be enjoyed.

All of the units have also been upgraded with new fridges, microwaves and curtains.


 Special individual attention has been given to each of the following units...

 Garden Route Chalet 326, 330 and 334 have all received a fresh coat of paint. The garden at unit 330 has been redesigned and the newly manicured lawn is looking lovely and green.


 The fence at Garden Route Chalet unit 350 has been completely rebuilt.

 We installed a higher fence around the swimming pool at Garden Route Chalet unit 362. This unit received a fresh coat of wall and ceiling paint and hedges were planted around the perimeter of the unit to create more privacy.




 The garden at Garden Route Villas unit 9 has received a little TLC and it is looking impeccable! In addition, the deck has been repainted and the unit received new carpets.

 A few important elements have been attended to at Clijohn A and B - including window frames, doors and the entrance wall having been newly painted. All of the Clijohn Two units have super comfy, brand new beds ensuring only the sweetest dreams while on your holiday.

 We will keep you posted on more of the latest developments at the Island Resorts during the second half of the year.

### Have You Heard?

 The Island Resorts have joined the Facebook community! Interacting with us has never been easier! Go on and 'Like' our page and we'll be sure to keep you up to date with all the latest news at your Island Resorts and a few other tidbits.

*Your Slice of Sedgfield & Swartvlei*

**@YourSedgfield.Swartvlei**



- Garden Route Villas Unit 9  
Garden Redesigned -



## Above and Beyond

*The Resort and VRS Teams are constantly striving to go above and beyond to ensure that your stay at your Resort is always exceptional and memorable!*

Our dedicated staff members aspire to go the extra mile for all of our guests by creating a unique holiday environment where unforgettable holiday memories can be made.

One of our favourite activities is the meet and greet bring and braai which is hosted at Baywater Village every Tuesday. This activity allows us to welcome and treat guests to the best pap and sauce, which is made by our fantastic cooks, Selina and Aldine. Our awesome braai masters, Harold and Gilbert, happily prepare and braai our guests' meat, while they sit back, relax and enjoy the Baywater Village holiday vibe.

We keep our ears close to the ground to ensure that we are the first to know when a guest is celebrating their birthday. In honour of a guest's birthday, we gather our whole team together to sing happy birthday to them and our lovely Housekeepers hand-pick flowers from the gardens to place in their unit.



## Why ♥ The Island Resorts and Baywater Village?


*The Island and Baywater Village is your happy place.*


- ♥ All of The Island Resorts units and Baywater Village cater for everything our guests need when on holiday.
- ♥ Our human resources is what makes us unique. It is our experienced and dedicated staff members, who possess a deep passion for something that can never be faked; good service.
- ♥ Our Reception Team that welcomes our guests at Reception with heartfelt regard have just one objective - quick and easy check-ins.
- ♥ The Island Resorts are perfectly located in the heart of the Garden Route, near beaches and popular tourist attractions; and provide the perfect base from which to explore this special and wonderful area of the Western Cape.
- ♥ Baywater Village and The Island Resorts are the ideal spot to create moments that will be cherished for a lifetime; a place to celebrate the things that truly matter in life.


## Let Us Entertain You


Guests visiting The Island Resorts are encouraged to indulge in the activities offered at Baywater Village – come on over and experience all of the fun and entertainment on offer.

 During the school holidays, guests can enjoy our Boma marshmallow braais, mini golf competitions, pool competitions, and boeresport.

 The jumping castle and the arts and crafts activities, which are hosted during the school holidays, have proven to be very popular amongst our younger guests.

 Visitors wanting to relax and unwind a little can join us at our Bar during happy hour. Our friendly Barman is always standing by and on hand to serve you an ice cold beer or cider to get you into holiday mode.

 Bingo is a much-loved activity appreciated by guests of all ages and keeps the entire family entertained.

 The Games Room and Recreation Area are fully equipped for great fun and include: a PlayStation, a Kiddies Room, slippery slide, fishing rods and bicycle hire.

## Head Into Town

 The Wild Oats Community Farmers' Market happens every Saturday and is definitely a not-to-be-missed experience. Guests can enjoy over 60 stalls of the finest local farm products - including homemade bakes, plants, craft beer and breakfast – accompanied by live music.



African Blessings needs you to help them raise enough money to purchase an agricultural-use tractor and slasher to better maintain the grassy areas on the Farm, and to provide our children with a safe environment where they can play and enjoy the sunshine.

Please consider donating to this campaign.  
**Small change makes a big difference!**

**African Blessings**  
Faith and love through action

Account Name: African Blessings Bank: First National Bank  
Branch Code: 250655 Account Number: 62065437355  
Reference: The Tractor Factor



## A Holiday Rusk Recipe

*Nothing is more satisfying than waking up in the morning at your favourite Island Resort, making a fresh cup of delicious coffee and sitting outside taking in the glorious views, or cuddled up in a warm and comfortable bed, snacking on and dipping rusks – especially in the winter! After baking, they can be stored in airtight containers – to be enjoyed as 'padkos' or at your favourite Island Resort.*

### The Yum Stuff:

1kg Self Raising Flour	10ml Baking Powder
250g Butter	2 Large Eggs
200ml Brown Sugar	5ml Salt
320ml Buttermilk	25ml Oil

### Method:

- Pre-heat your oven to 180°C and grease a standard baking tin.
- In one large bowl, mix all the dry ingredients together and slowly add in the butter.
- Thoroughly stir the wet mixed ingredients together and add them into the dry ingredients. Your mixture should be a thick batter.
- *Tip - Add small splashes of water if it is too dry and dough-looking.*
- Spoon the mixture into your baking dish and spread the dough evenly.
- Pop the baking dish in the oven and bake the rusk mixture for approximately 45 minutes to an hour. Once cooked, remove from the oven and allow to cool completely.
- Lower the oven temperature to 100°C; slice up the rusk cake into desirable sizes and place them onto a large baking tray.
- Place back into the oven and leave them there overnight or for approximately eight hours before storing them in airtight containers.
- [Recipe adapted from inspiringwomen.co.za]

**Don't forget to send us photos! Pop us a mail at [yourresortstory@vrs.co.za](mailto:yourresortstory@vrs.co.za)**

## Important Notices

### Closure Notice

Please note that our VRS Head Office will be closed on the following days:

- **Monday, 17 June 2019**, we will return for business as per usual on Tuesday, 18 June 2019.
- **Friday, 09 August 2019**, we will return for business as per usual on Monday, 12 August 2019.
- **Monday, 23 and Tuesday, 24 September 2019**, we will return for business as per usual on Wednesday, 25 September 2019

### Check Ins

Please note that check ins for Clijohn Two are on a Sunday to Sunday basis, whereas the other Island Resort check ins are on a Friday to Friday basis. Check ins are done at Baywater Village.

### Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting, etc. of the timeshare week.

### Occupation Dates

Please note that resort calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 Calendar available on the following links:

- GRC: <https://www.vrs.co.za/docs/2019/calendar/GRCIslandCalendar2019.pdf>
- Clijohn Two: <https://www.vrs.co.za/docs/2019/calendar/ClijohnTwoCalendar2019.pdf>
- GRV: <https://www.vrs.co.za/docs/2019/calendar/GRVCalendar2019.pdf>

### Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

- GRC: <https://www.vrs.co.za/docs/2019/instruction/GRCIslandInstructionLetter-2019.pdf>
- Clijohn Two: <https://www.vrs.co.za/docs/2019/instruction/ClijohnTwoInstructionLetter-2019.pdf>
- GRV: <https://www.vrs.co.za/docs/2019/instruction/GRVInstructionLetter-2019.pdf>



# Make More Memories

## EXPAND YOUR PORTFOLIO

Expand your holiday portfolio and make even more wonderful memories with your loved ones! Uni-Vate Properties has a limited number of timeshare weeks available for purchase at your favourite Resorts!

**CONTACT US TODAY**  
[info@univateproperties.co.za](mailto:info@univateproperties.co.za)  
[www.univateproperties.co.za](http://www.univateproperties.co.za)



## VRS Options Is Here!

VRS Options is an online exchange platform, exclusive to VRS-managed Resort Shareholders, which allows them to exchange their fixed holiday for availability at various resorts, for alternative dates or unit sizes. VRS Options provides a multitude of exchange availability, which is sourced from the largest exchange companies, including RCI and DAE.

Visit [www.vrs.co.za](http://www.vrs.co.za), click on **Resort Shareholders** and select **VRS Options Info** to find out more.







- Moses -



- Harold -



- Robin (Resort Manager) and his right-hand man Witness -



- Anques and Audrey -

## Our Very Own Gems

The Island Resorts Management Team with the amazing Resort Staff are passionate about service, hospitality and your holidays and are always focused on making sure you and your family have the best possible holiday experience.

**Harold Barendse**, our Recreation and Commercial Manager, always goes out of his way to assist guests. It is clear that our guests love talking to Harold about fishing and all of the fun activities that they can get up to in the area.

**Anques D'lisani** and **Audrey Solomons** are our powerhouse Reception Team and our guests absolutely adore their friendly and dedicated service.

**Selina Wagner** is the top cook and waitress in our Baywater Village Café. Selina makes the best fish and chips - a must try on your next holiday! Not only is Selina a brilliant cook, but she delivers excellent service and guests delight in her fun-loving presence.

**Witness Nkomo** is in charge of the daily Island Resorts operations. Guests are sure to meet this energetic, friendly and very competent individual while staying at one of the Island Resorts. Witness is fantastic with our guests and they rave about his friendly service.



- Selina with her famous fish and chips -

## TELL US WHY YOU LOVE THE ISLAND RESORTS AND BAYWATER!

What are the best things about the Resorts? What do you love the most?

SHARE YOUR FAVOURITE MEMORIES, RECIPES AND PICTURES WITH US. Tell us YOUR FAVOURITE SEDGEFIELD holiday story and you could feature in the next newsletter. Email us your stories and/or pictures to: [yourresortstory@vrs.co.za](mailto:yourresortstory@vrs.co.za).

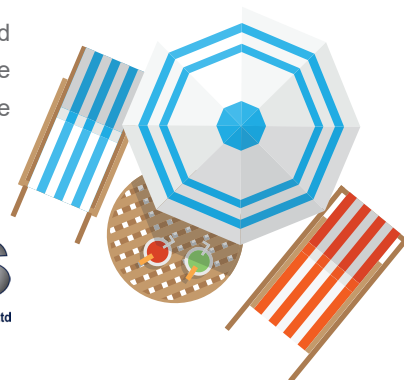
## In Closing

What a great few months we've had at The Island Resorts this year so far! We are certain that the second half of the year is going to be just as exciting. May the rest of your year be a blessing and may you have the opportunity to take time for everlasting holiday memories with your loved ones. With this in mind, we leave you with the quote "Time is non-refundable, use it with intention".

Warm Regards,

*Marjorie Forssman*

VRS Managing Director



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