

# KAGGA KAMMA

## SHAREHOLDER NEWSLETTER JUNE 2019



KAGGA KAMMA  
SHARE BLOCK (PTY) LTD

### Dear Valued Shareholder

**Khore hare** is a Khoi phrase meaning 'welcome' – and we would like to welcome you to our June Shareholder Newsletter for 2019. Please sit back, relax and allow us to reflect and update you on all the moments which have already passed and all that we have achieved in 2019 thus far.



- Elephant Shrew -

## Why Kagga Kamma?

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**2018 was a period of hard work, pure passion, and a dedicated love and appreciation for the hospitality industry.**

Bigger and better benchmark goals have been set for 2019 and a lot of projects have already been successfully completed. New projects are underway and will be completed very soon.

Our goal for 2019 is to exceed our benchmark scores and to always treat our guests with superior service in hospitality, well maintained facilities, clean and comfortable accommodation, with fun activities to keep our guests entertained and coming back wanting more.

Our goal is not to get ahead of others, but to exceed our own expectations and to outstrip our yesterdays by our todays and to do our work with more force and pride than ever before.

**As they say, the proof is in the pudding and we intend to complete every goal we have set and to do it exceptionally too!**

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## Celebrations and Special Occasions

Kagga Kamma is truly a magnificent and unique holiday destination. Paving the way for future holidays and creating an environment for everlasting holiday memories is our main goal. We are happy and excited to share the latest news, information and happenings with you.

### **New Year's at Kagga Kamma was definitely celebrated in style.**

We started the celebrations off with an action-packed day for the family to enjoy and ended it off with a braai at our Chalet Swimming Pool. The New Year's theme was "It is Time" and we decorated our Reception Area with old vintage clocks and watches. The table décor also included the "It is Time" theme.

Guests were able to enjoy live entertainment and activities such as an Egg and Spoon Race, Simple Simon Says, Bokdrolspoeg, and Cupcake Decorations - can you believe a total of 180 cupcakes were decorated! We also hosted mini Bushman Culture Tours and the kiddies were able to paint their own bushman paintings on specific Kagga Kamma rocks that were made available for them to paint on. Our younger guests had tons of fun making their own customised pizzas in our new Pizza Oven that was launched over December.

As **February is the month of love – we celebrated in true Kagga Kamma style** by making sure our guests had an extraordinary Valentine's Day.

Upon check-in, guests received decadent gift boxes with treats. We hosted a special romantic movie night under the stars at our new outdoor cinema area. Guests were able to enjoy a romantic movie with delicious popcorn and toffee apples while reclining under the stars. Our lovely guests could choose to treat their loved ones to a Sundowner Tour - this idyllic tour stopped at our lookout point which overlooks the beautiful Tankwa Karoo. Before their arrival at the lookout point, we prepared a romantic environment by setting up a table with delicious snacks and sparkling wine was served.

The month of love at Kagga Kamma saw two special couples get engaged. Both men decided to propose in a unique way with our scavenger hunt proposal package and sent their loved ones on a fun adventure. The couples set off on quad bikes and the ladies had to follow clues which ended at our beautiful Sky Suite where the men proposed and the lovely ladies said "yes"!

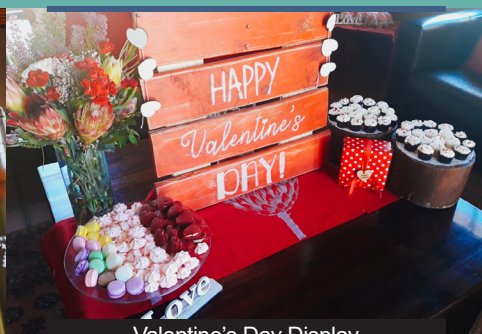
We had a few **special Meet and Greets** with guests being introduced to some of our locals, and by locals we are referring to Puffadders and Cape Cobras, during the fascinating Reptile Educational. Guests were invited to snack on freshly baked scones, while they met the Kagga Kamma Team.



- Christmas at Kagga Kamma -



- New Year Celebrations -

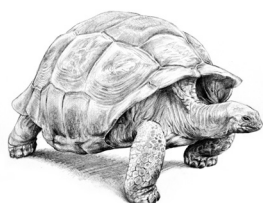


- Valentine's Day Display -

## Unique to Kagga Kamma

Kagga Kamma Nature Reserve is a remote hideaway surrounded by the majestic Cederberg Mountains, tucked within awe-inspiring rock formations, offering unique accommodation and reflecting the nostalgic fynbos landscape. Kagga Kamma is a place that adopts the pace of nature and has a canopy of stars that stretches out above raw and untouched scenery.

This Nature Reserve is a truly unique and special destination in that it offers unique experiences, facilities and accommodation; and a heart that is close to nature.



- Swimming Pool at Timeshare Units -



## What's Been Happening?



You will be delighted to know that we have a brand new addition to our Restaurant menu – **Wood Fired Pizzas!** These pizzas are a must try on your next visit to Kagga Kamma.



To ensure our guests spend quality time with their families in this stunning and interesting environment, we offer **guided nature walks and picnic baskets** that can be enjoyed in the beautiful surroundings.



Our **Reception Area and Spa** facility have both received a **facelift**; come and see the stunning new décor, furniture and dazzling display of awards.



The **Kagga Kamma gardens** have been given a **makeover** at the Chalets and general Lodge areas. Kagga Kamma now boasts new rock gardens, beautiful water features, and a welcome wall, all designed to integrate with and compliment Kagga Kamma's natural landscape and architecture.



The Chalet Swimming Pool area was enhanced by the addition of a **giant chess set** for guests to enjoy by engaging in a fun chess challenge.



The **Six-Sleeper Chalet** patios have been extended to create more space and we have installed brand new braais. The Chalets have also received L-Shaped leather couches, brand new quality pots and pans, and the chalets have seen a “softs” **upgrade** with new scatter cushions and throws to brighten up the place.



Our **Housekeeping Team** looks so smart and professional in their **new uniforms**.



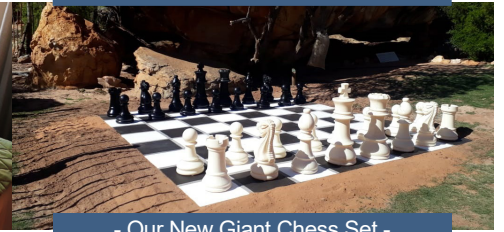
Lastly, our **new tractor** allows us to maintain the gravel road weekly, so that we can ensure our guests have the smoothest possible journey onto the Reserve property.



- Reception Refurbishments -



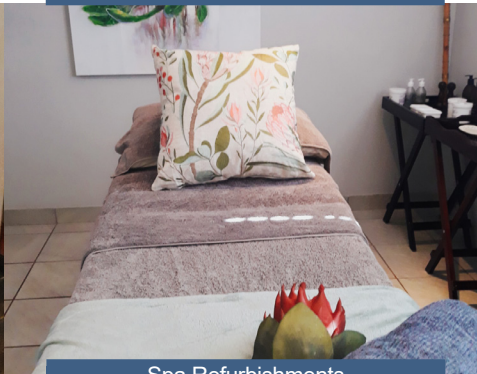
- Six-Sleeper Chalet “Softs” Upgrade -



- Our New Giant Chess Set -



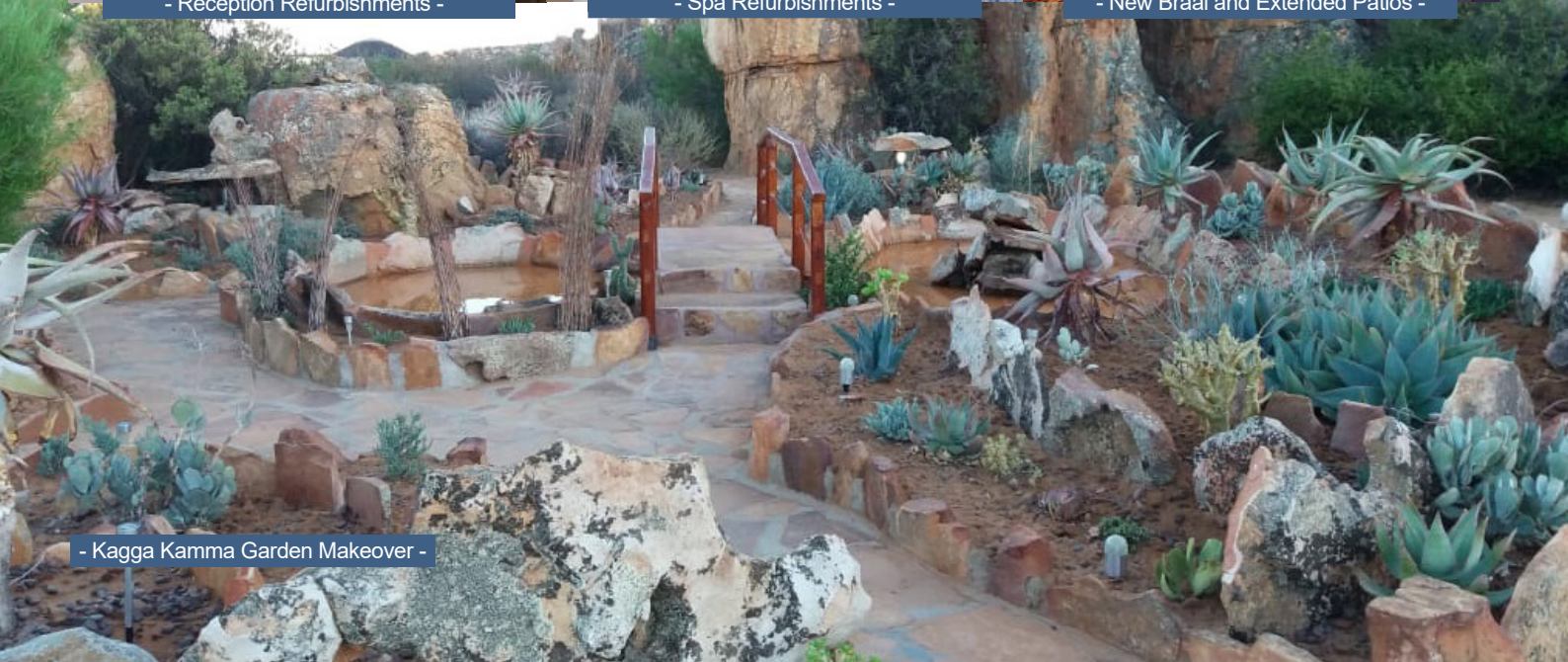
- Reception Refurbishments -



- Spa Refurbishments -



- New Braai and Extended Patios -



- Kagga Kamma Garden Makeover -



## Awards and Accolades

We are thrilled to announce that **Booking.com** presented us with the **Guest Review Award for 2018** in recognition of outstanding achievements in Cleanliness, Location, Facilities, Comfort, Value for Money and Exceptional Staff. A Booking.com Guest Review Award is only awarded to travel destinations that maintain a review score of between 8 and 10 throughout the year, and we are so proud to have received a score of **8.7** for 2018 and having now been the recipient of this award for two years running!

**Twisht** awarded Kagga Kamma Nature Reserve the **2018 Global Experience Award** for achieving a guest satisfaction rating **above 80%** on all major websites!

Kagga Kamma makes every effort to deliver great service in all areas and we are so proud to announce that we have won the following **2018 VRS awards**:

- **Resort Manager of the Year**
- **F&B Manager of the year**
- **Housekeeping of the year**
- **"Huppel in jou stap" Team Spirit Award**

Kagga Kamma also won the award for the **best 4 Star Lodge in the Western-Cape** at the prestigious **Lilizela awards** during 2018.

Kagga Kamma Nature Reserve won the **2018 Afristay Travellers' Choice Award**, having been rated as one of the top accommodation destinations in the Western Cape.

We are so pleased to announce that we received the following awards at the prestigious **31st Annual RCI Oscas** in March this year.

- **Top Hospitality Resort (1st Place)**
- **Top Housekeeping (1st Place)**
- **Superior Service in Hospitality (1st Place)**
- **Top Check In and Check Out (2nd Place)**
- In addition, Kagga Kamma was upgraded from Hospitality to **Silver Crown Status**

These awards and accolades have been achieved due to the unique location and stunning natural environment of Kagga Kamma Nature Reserve, the passion and hard work of our dedicated Resort Team and the continued support from our wonderful Shareholders and guests.

- Kagga Kamma Star Suite -



Booking.com

twisht  
travel. wish. list.



RCI  
31<sup>ST</sup> ANNUAL OSCAS



WE'VE ENTERED THE  
2019  
LILIZELA  
TOURISM AWARDS

KAGGA KAMMA  
NATURE RESERVE

AND WE NEED **YOUR** VOTE!



# {Guided Tours}

## 30% Discount

*offered to our  
valued shareholders*

## Keeping You Entertained

We sure do love and know how to keep our guests entertained, especially over holidays such as **Easter**. Our fun-filled Easter holiday programme had the whole family participating in activities, such as a guided walk, an Easter egg hunt, a reptile presentation and a guided Bushman Culture Tour. Many other exciting activities also took place over the Easter weekend, including tug of war, an egg and spoon race, minute to win it and colouring in competitions. To top the Easter weekend off, guests got to indulge in a delicious Sunday lunch buffet.

A welcome booklet is handed out to guests as they check in. These welcome booklets contain and provide guests with information on all of the **Guided Tours** offered at Kagga Kamma. **Our valued Shareholders are offered a 30% discount on all of these tours.** T&Cs apply.



- Kagga Kamma Rock Art Tour -

- Easter at Kagga Kamma -



# Make More Memories

## EXPAND YOUR PORTFOLIO



**Expand your holiday portfolio and make even more wonderful memories with your loved ones!**

Uni-Vate Properties has a limited number of timeshare weeks available for purchase at your favourite Resorts!



African Blessings needs you to help them raise enough money to purchase an agricultural-use tractor and slasher to better maintain the grassy areas on the Farm, and to provide our children with a safe environment where they can play and enjoy the sunshine.

Please consider donating to this campaign.  
**Small change makes a big difference!**

**African Blessings**  
*"faith and love through action"*

Account Name: African Blessings Bank: First National Bank  
Branch Code: 250655 Account Number: 62065437355  
Reference: The Tractor Factor

  
**Uni-Vate Properties**  
Your Property • Our Priority

**CONTACT US TODAY**  
[info@univateproperties.co.za](mailto:info@univateproperties.co.za)  
[www.univateproperties.co.za](http://www.univateproperties.co.za)



## Important Notices

### Closure Notice

Please note that our VRS Head Office will be closed on the following days:

- **17 June 2019**, we will return for business as usual on **Tuesday, 18 June 2019**.
- **Friday, 09 August 2019**, we will return for business as usual on **Monday, 12 August 2019**.
- **Monday, 23 September 2019** and **Tuesday, 24 September 2019**, we will return for business as usual on **Wednesday, 25 September 2019**.

### Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting of the timeshare week and more.

### Checking-In Procedures

In the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both the Reservation Confirmation / Guest Certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

- Kagga Kamma Sunset -

### Guest Certificates

In the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate which is obtainable from Head Office prior to the guest's arrival.

### VRS Options

VRS Options is an online exchange platform, exclusive to VRS Shareholders, which allows them to exchange their fixed holiday for availability at various Resorts, for alternative dates or unit sizes. VRS Options provides a multitude of exchange availability, which is sourced from the largest exchange companies, including RCI and DAE. Visit [www.vrs.co.za](http://www.vrs.co.za), click on Resort Shareholders and select VRS Options Info to find out more.

### Communication

To enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your cellphone number and email address.

### Occupation Dates

Please note that resort calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 Calendar available on the following link:

<https://www.kaggakamma.co.za/docs/2019/calendar/KaggaKammaCalendar2019.pdf>

### Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

<https://www.vrs.co.za/docs/2019/instruction/KaggaKammaInstructionLetter-2019.pdf>

## In Closing

As we gaze out across a vast open space, where rock formations frame the horizon and majestic mountains leave you humbled, we prepare for the second half of 2019 with determination, courage, and a readiness to end the year on a high note. With this in mind, we leave you with the words of Henry Ford; *"Coming together is a beginning; keeping together is progress; working together is success."*

**Until we speak again – take care.**

Warm regards

*Marjorie Forssman*

VRS Managing Director



- Beautiful Kagga Kamma Landscape -

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