

UVONGO RIVER RESORT SHAREHOLDER NEWSLETTER JUNE 2018

Dear Shareholder

As we sit amongst the beautiful Italian murals, the winter sun warm on our skin, the sounds of the Uvongo River in the background and the laughter of children enjoying the mini-golf course, we reflect on the 2018 year-to-date and what all has been achieved in the first six months of the year. We have much to be grateful for and so much to look forward to. Allow us to share the latest developments, updates and news of "Little Italy" with you.

"Little Italy" News

While our Shareholders and guests are off enjoying trips to the beach, building sandcastles and boogie-boarding on the waves; or dreaming of being at their home-away-from-home doing all these things, we have been busy ensuring that every minuscule detail of "Little Italy" remains well maintained.

Once you have received your warm check-in welcome, sipped on your homemade Limoncello, ice-tea or lemon-infused water and enjoyed the lovely, Italian themed snacks, you will make your way to your home-away-from-home unit. Along the way, you will notice that the exterior, as well as the interior of the Resort have been painted. It was identified that some of the units needed their kitchen cupboards replaced and this has been successfully done. In total 12 units have received brand new kitchen cupboard doors, shelves and bases. We will evaluate the cupboards in the units on an ongoing basis and any others needing attention will be attended to. We will continue with this project, as necessary, in the coming months.

In addition, all units have received brand new linen. In this way, we ensure every opportunity is taken for our valued Shareholders and guests to enjoy that well needed rest and recuperation time.

Naturally, we have more plans for the remaining half of 2018, but will update you later on in the year.



Family Business

We see you as an extension of our family and as such, we would like to remind you of some "family" business. By now you are well aware of the VRS policy of shuffling staff intermittently, to keep things fresh at the Resort and give individuals the opportunity to grow. With that being said, we would like to officially welcome, the new Resort Manager, Quinton van der Merwe and his wife, Cecilia, who will be attending to the resort administrative duties. We wish Quinton and Cecilia everything of the best in their new roles and their new home.

In the same breath, we would like to thank Charlie and Desire Olori for really establishing a benchmark of excellence at Uvongo River Resort. Charlie and Desire your passion and love for "Little Italy" will be remembered and cherished. We wish you all the best with your new challenge, not too far from "Little Italy's" borders.

Uvongo River Resort also bids Tanya Viviers farewell as she takes up a new challenge and role at one of VRS' Gauteng Resorts. Thank you for always taking pictures of the guests and playing such a vital role in making guests feel special.



That's wonderful news! Che bella notizia!

Each holiday provides us with the inspiration to create exciting little events and happenings at Uvongo to make your stay that much more special.

Flashback to the Festive Season at Uvongo River Resort; it was something to behold! Guests arrived and made their way through our holiday themed gazebo before entering Reception. They were then ushered into their rooms amidst general holiday cheer to find *Millefoglie D'Italia Biscuits* as gifts from all of us at the Resort. Throughout the holiday we spoilt the kids with lucky packets. The adults were not left out and were treated to snacks in theme with the holiday spirit.

Valentine's Day turned the entire Resort into a cupid-arrow bearing, pink, bubbly and general love themed décor extravaganza. Little Italy set the scene with *"love is in the air"* balloons, hand crafted hearts and an assortment of sweet treats for the guests. A Meet and Greet was hosted on this special day as guests arrived to non-alcoholic cocktails and handmade sweets. We hosted a competition for the Best Love Story and our winners, Mr and Mrs Pillay from Unit 40, won a loved-up hamper!

Our special "Little Italy" touch is to present all guests checking-in with an ice-cold, homemade Limoncello or tart, lemon ice-tea and lemon-infused, refreshing water. Treats are on display upon arrival to give guests their first taste of vacation.

This year we were honoured to be the **honeymoon destination for Mr and Mrs Bensch** who were spoilt and celebrated. Our team made sure to make every moment memorable with rose petals, chocolates and all manner of romantic gestures. Congratulations once more to the newlyweds! Let us know if you are celebrating anything special when you next visit. We love making guests' stays special.



- Special Guest Hampers -

Uvongooood Pizza Bread

This pull-apart, stretchy bread is perfect for a party snack and can even be enjoyed as a kiddie's meal on its own. Premake it, freeze it and microwave it while you're with us, for the perfect I've-been-on-the-beach-all-day-and-I'm-starving filler.

You will need:

- 1/3 Cup Butter
- Baguette
- 1/3 Cup Napoletana Sauce
- 1 Tsp. Minced Garlic
- 100g Salami (Also Delicious Without the Meat, for a Veggie Friendly Version)
- 2 Tbsp. Diced Red Onion
- 1 ¹/₂ Cups Grated Provolone (or Any White Cheese)
- 1 Tbsp. Curled-Leaf Parsley

Let's get cooking!

Preheat your oven to 180°C. While that's getting hot, place your butter and minced garlic in a microwavable mug and melt in ten second intervals. Be sure not to burn the butter. Set this aside while you slice your baguette into one inch (2.5 cm) segments. Lay the slices of bread on a work surface and brush each one with the garlic butter. Save some for later for the tops! Use a teaspoon to evenly spread Napoletana sauce on one side of each of the garlic bread pieces. Top with red onion, then cheese and finally the salami. Once this process is done, stack the slices onto one another and then place into an ovenproof dish. Use the remaining garlicy butter to coat the top of the bake and then cover with aluminium foil. Bake for 15 minutes with the foil on and then a further ten minutes without the foil to crisp up the baguette.

Serve immediately with a sprinkling of parsley!

Don't forget to share your photos and stories with us!

We love to hear exactly why you love "Little Italy", what traditions you have when you visit and your favourite recipes to make during your week(s). You could feature in a Shareholder Newsletter and/or the Uvongo River Resort Facebook page.

Email: Yourresortstory@oaks.co.za

Awards and Applause!

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We are pleased to announce that Uvongo River Resort once again attained Silver Crown status at this year's prestigious RCI OSCAS held in March 2018. Silver Crown status is the second highest grading a Resort can attain; so to once again achieve this is a wonderful accomplishment.



Plan Your Itinerary

We get it. Nothing beats coming to your home-away-fromhome lounging at the pool all day, enjoying all the onsite facilities or taking a short drive to one of the many nearby beaches and basking in some Vitamin Sea. But we thought we'd share some of the Hibiscus Coasts local's favourite spots, just in case you would like to explore further afield when you next visit us.

Every Saturday, for the past 19 years, the Rotary Club, based in KwaZulu-Natal's Hibiscus Coast has played host to the **Uvongo Flea Market**. Weekly, flip-flopping vacationers flock to the 160 stalls of crafts, eats and other goodies. We highly recommend making this a family tradition, as this market truly captures the unique Uvongo essence.

For those guests in need of a more thrill-seeking experience, try visiting **Wild 5 Adventures** and taking on the Wild Swing at Oribi Gorge. Free fall, with the wind blowing your hair back, at 120km per hour over the edge of Lehr's Falls. Wild 5 Adventures offer numerous adrenalinefilled activities with something for the whole family to enjoy, such as: white river rafting and abseiling into the gorge.

Pack up the family and travel a mere 15 minutes into the neighbouring town of Ramsgate where you will find the **Butterfly Valley**. This sanctuary is home to an array of butterflies, insects and even Bearded Dragons. Take the Life Cycle Tour to gain some knowledge on these beautifullypatterned creatures and how they thrive in the environment. If you're looking for something to tickle the whole family's fancy, visit the **Mac Banana Farm**. An array of jams and preserves, treats and crafts will be on sale but keep a lookout for their unique wine cellar, art gallery and nursery. The young ones can rid themselves of any excess energy at the animal farm, or on the quad biking trails and playground.

For the warmer summer months, **Wild Waves Waterpark** keeps your heart pumping with their exciting super tubes and slides. Video the kids racing down the Super Bowl ride to keep a memento of the trip, or spend the time bobbing along the Lazy River in a trance-like state.

Beaver Creek Coffee Estate is any coffee lover's dream. Sample fresh roasted coffees as you tour the world's distinctive flavours and the skills used to perfect each cup. When the tour is concluded, amble over to their café for a light lunch or delicious slice of cake.

The Gaze Gallery and Waffle House near Ramsgate make for a fun family outing. Browse through the display of curios and crafts at the gallery, visit the Basket Shop and then sit down for a culinary experience of fresh, organic foods made with local produce without all the additives, preservatives and artificial colorants.

Looking for an evening out, under the stars? Drive out to Margate and experience their **Mardi Gras Street Festival**, hosted every Wednesday during the school holidays. The streets get closed off; stalls with all sorts of merchandise are set up and you can dance to live music all along Marine Drive.



Hey, look what's happening!

VRS has a brand new website and we're sure you'll love it. Everything was designed with you, our valued Shareholder in mind.

Of course, all the important documents you need are available for you on the site – from Instruction Letters, to AGM Minutes, to Shareholder Newsletters and Resort Calendars.

Do keep a look out for additional exciting features to follow...We hope you like what you see and enjoy the new online experience and being part of the ongoing VRS drive for excellence!



Check it out here: www.vrs.co.za

Important Notices

Closure Notice

Please note that our VRS Head Office will be closed on the following days:

- Thursday, 09 August 2018 until Friday, 10 August 2018: we will open for business as usual on Monday, 13 August 2018.
- Monday, 24 September 2018: we will open for business as usual on Tuesday, 25 September 2018. •

Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. (This applies to the usage, spacebanking, renting, etc. of this timeshare week.) For alternative payment arrangements, please contact Property Admin at propertyadmin@oaks.co.za

Spacebanking and Rentals

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: propertyadmin@oaks.co.za

Communication

To enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week.

Please refer to the 2018 calendar available on the following link www.vrsonline.co.za/HTML/documents/ UvongoRiverResortCalendar2018.pdf

Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information. Find it here: https://www.vrs.co.za/docs/2018/instruction/URRL InstructionLetter 2018.pdf

In closing and until next time...

When we sit and bask in everything that makes "Little Italy" great, we look forward to finishing the year with strength and greatness. Until we catch-up again over a Shareholder Newsletter, take care and remember: "Kindness is free, sprinkle it like sea-sand, everywhere."

Warm Regards

Marjorie Forssman

VRS Managing Director



Contact Us t: 039 315 7<u>53</u>7

Contact VRS t: 012 492 1232 e: uvongomanager@oaks.co.za e: propertyadmin@oaks.co.za