## NGWENYA LODGE

SHAREHOLDER NEWSLETTER JUNE 2018

# NGWENYA

#### **Dear Valued Shareholder**

The early days of 2018 seem, very quickly, to have become months at Ngwenya with sights of wandering elephants and the winding Crocodile River halting our thoughts for captivating moments before we continue on our current mission to share with you what has taken place at your Resort in the last while. It has been a wonderful journey to date and as 2018 and its tasks fly by, we will be sure to fill you in on all the hip-and-happening, so that you can fully enjoy your visit to your home-away-from-home.



## **Hiding in Plain Sight**

Ngwenya's game viewing hides are little treasures in a box full of jewels. Early morning or late afternoon - with warm jerseys and coffee, or cool t-shirts and sundowners - ambling into a hide along the Crocodile River to sit in perfect tranquillity as mighty elephants snap branches or hippos spray water has got to be the perfect way to kick-off or end-off one of your days with us.

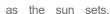
There have been plenty of animal sightings from Ngwenya so far this year and many of them were made while getting comfy in our hides.

To date in 2018; approximately 87 sightings of lion from our hides were reported, 104 hippo in a sighting and 159 elephant sightings. Many other game, birds and interesting insects and critters abound and we are always treated to nature's best-of-the-bushveld.

What will the remainder of 2018 reveal of the animal kingdom?

## "It's the moments that take our breath away."

Along the Crocodile River, perched on the banks with the water lazily snaking through the bushveld, lies Le Fera Restaurant and Bar. Ngwenya Lodge's very own family-styled eatery, complete with the authentic South African bushveld experience on its doorstep. After an early morning game drive tuck into a hearty full breakfast or enjoy a family meal, with something for everyone's palate,







Moreish Burgers, Cheesy Pizzas and Thirst Quenching Sundowners.

## **Refurbishments and Upgrades**

Our vision of creating the environment for everlasting holiday memories means that we keep our eyes peeled and our ears to the ground to notice, no matter how small, the elements of your Resort which need a bit of tender love and care. We are dedicated to making sure that every holiday with us is the best holiday.

Children are very close to our hearts and we like to keep them happy and entertained at all times. For this reason we have added a new Jungle Gym for the little ones to "klim en klouter" to their hearts content.

The Games Room is a place where children forge friendships and voices echo in happy tones. This space has had a fresh coat of paint and now features a few animated, colourful characters, in keeping with the happy atmosphere.

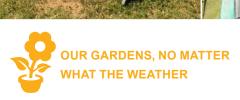
Our trampolines are a crowd-pleaser, but bouncing takes its toll. We want all our guests to have as much fun as possible within the safe environment of the Resort. For this

> reason, all of our trampolines received make-over with new covers and mats.



the heat that we experience throughout the year.

We have kept them in tip-top shape. The Reception Pool has new marbelite, steps and a railing and each pool has been fitted with upgraded pump systems.



Due to extreme weather conditions; heat and the ongoing drought, we regularly change and re-plant our gardens. Due to the sensitive environment around us we take great care to select indigenous plants for our gardens.

We wouldn't want our guests to be amiss with the weather of the day at Ngwenya so we have introduced our latest sign: the stone weather predictor. Step right up to examine the conditions of the stone and determine the weather via the graph which accompanies it.



Our units have not been left out this year and we are currently in the process of installing new blinds and curtains - as well as new, plush pillows - in each unit. Draw the blinds and bask in the serenity that your "Jewel at the Kruger" offers.

It is our goal as a Resort to operate, to the best extent possible, with an environmentally-friendly ethos and this entails going as green as possible. To this end, each unit is being fitted with energy saving

LED lights, as well as water saving showerheads.



## Ngwenya's South African Bobotie Phyllo Cups

Munching on scrumptious bites around a fire, in good company with vino in hand while on holiday at Ngwenya — what could possibly be better? Food makes a big difference between a "decent" holiday and an incredible adventure. Of course, yummy eats with a South African flair are what we live for and we couldn't help but share this one with you.

## Everything you will need for these bites of deliciousness:

- 500g Mince of Choice (Alternatively make a veggie-friendly mixture of finely diced mushrooms and lentils)
- 1 Cup Onion, Finely Chopped
- 1 Slice of White Bread Soaked in Full Cream Milk, Crustless
- ½ Cup Sultanas
- ¼ Cup Skinless Almonds
- 1 Cup Milk

- 2 Large Organic Eggs
- Phyllo Pastry
- 1/4 Cup Unsalted Butter, Melted
- 2 Tbsps. Sunflower/Olive/Coconut Oil
- 1 Tsp. Turmeric
- 1 Tsp. Ginger
- 2 Tsp. Curry Powder
- 1 Sachet/Cube of Beef/Veg Stock,
  Prepared as per instructions
- Lemon Zest to Taste
- Salt and Pepper to Taste
- 4 Tbps. Vinegar, Preferably Brown Grape
- 4 Tbps. Fruit Chutney
- ¾ Cup Tepid Water
  - Bay Leaves to Taste

**STEP 1:** To start, heat a large pan. Add oil and onion; simmer until soft and golden before mixing in the spices. Now throw in the mince (or the vegetarian substitute) and make sure to stir until it caramelises. If you notice your pan is dry, you can add more oil.

STEP 2: Once you have achieved the desired goldenness, add the stock, bread, lemon zest, salt, pepper, fruit chutney, vinegar and water. Cook this mixture on low heat for approximately 30 minutes while covered. When you have five minutes to go, add in sultanas and almonds. At this point, your mixture should be thickened, but fret not if it isn't! Simply turn up the heat for a few minutes to allow the mixture to reduce and thicken. Set aside to cool slightly.

**STEP 3:** Prepare your eggy mixture by simply whisking the eggs together. Set this aside for later.

STEP 4: Brush melted butter into your muffin tin. Rather stick to this instead of baking spray to make sure your pastry cases turn out crispy. Separate four layers of phyllo pastry and lather each layer in melted butter before stacking them onto one another and cutting the pastry into squares. Remember to cut them big enough so that they extend past the edge of your muffin tin by almost 2cm.

STEP 5: Place each phyllo square into its own individual muffin cup and fill almost to the top with your Bobotie mixture before layering a spoonful of your egg mix on top. For aesthetic purposes and some extra flavour, stick a bay leaf and some almonds on top of each one before baking at 180°C for around 25 to 35 minutes. Your eggy mixture should be cooked through. Serve piping hot from the oven with a simple salad and condiments of your choice.



## **Reaching for Gold**

#### **RCI OSCAS 2018**

The Ngwenya Lodge team has once again proved that they are driven to provide our shareholders and guests with the best possible holiday experience and an environment that is perfect for making everlasting holiday memories with loved-ones. Ngwenya not only retained its RCI Gold Crown but also snatched the first runner up Gold Crown Resort of the Year!

#### VRS Awards 2017

The VRS Awards ceremony held at the end of 2017 also saw Ngwenya being celebrated. Ngwenya Lodge was proclaimed the VRS Resort of the Year (Large 100+ Units) and to top it all off, they received a VRS Special Recognition Award – for having achieved the Diamond Award in 2017.

Congratulations to Diederik and his talented team!



## In Ngwenyian News...

#### YOUR RESORT STORY SECTION:

We so look forward to reading all the memories and stories you share with us and sometimes we find little jewels which so beautifully sum up the uniquely special nature of our resort. Here is one from Lucinne Jacobs about her family's vacations:

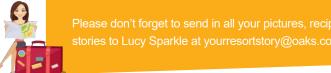
"At Ngwenya Lodge near the Crocodile Bridge gate of the KNP, we as a family have the most wonderful and special times. We try to visit Ngwenya twice a year. Our (Marius and Lucinne, son Walrico and daughter Martine Jacobs) week falls in April - Unit 206 and our children's (Johan and Luchelle Scholtz) week is in May - Unit 223.

We have a family business, a financial advisors (brokers) business. We have a very busy and stressful time during the year, and can't wait to go to Ngwenya where we just forget about all the worries and stress.

Ngwenya has an atmosphere of peace and it is so nice just to go and rest, relax and enjoy everything that there is. The units are beautiful and stylish. Everything is perfect and the cleaning service and the workers are always friendly and everything is neat and clean.

We love to brunch in the mornings outside on the veranda listening to the birds and look over the pond. **The view is stunning**.

My daughter, Martine, loves to go and sit on the bench and read her Bible every morning. That is her "me-time". :-)



The most wonderful times are when we go down to the game view points and do game viewing and sit for hours and enjoy the quietness. Listening to the birds, staring into the KNP and watching down in the river, taking a flask of coffee and sitting there in the stillness of the nature. It's always exciting when the elephants eat and stroll around in the river bed and you hear the cracking of the trees as they walk and eat. We love to look at the bats coming out of the boxes when the sun goes down.

We enjoy the restaurant, the food is delicious. We like to sit inside, as well as outside on the deck, and we always ask for "Abraham". (Hope I remember his name right) He is a jolly fellow, always very friendly and full of jokes.

The pools and play park is a great attraction for young and old. This granny loves playing with the kids in the jungle park... they love the trampolines and jumping castle. We as a family love playing puttputt and have a lot of memories full of joy! At home in Bloemfontein there is no time for play, that's why we enjoy Ngwenya so much. There we play and enjoy everything. We like to walk around and enjoy the paths that are always leading you between the units and under the trees, giving a relaxing atmosphere. [See the]...photos, this speaks for itself. Joy, peace and love at Ngwenya. Thanks for a place like Ngwenya; our little heaven on earth!!"

Thank you JACOBS FAMILY for sharing your special Ngwenya Memories with us!



#### **Fun Facts!**

Ensuring that our shareholders and guests enjoy a right royal welcome on arrival, and those special days and holidays are celebrated in style at Nowenva. is really important to us!





Ice-cream, you-scream, we all scream for **2100 litres** of ice-cream every year!

Our custom crafted donut wall featured at our Valentine's bash was a major success. We prepared **400 donuts**, using; 14kg of cake wheat flour, 3.5kg of yeast, as well as plenty of water, food colouring and rainbow sprinkles for these doughy treats.





#### **Meet the Team**

We have been inundated with compliments for the hardworking staff of Ngwenya Lodge and thought it was time to share some news of a few of our 137 shining stars.

#### **Violet Ngomane**

left an everlasting impression on "the gang from HB50" when she found a ring belonging to one of the guest's, having great sentimental value and immediately returned it.

Thomas Sibiya has been a part of the Ngwenya family since the 1st January 1995. He is dedicated to his work in the gardens and always has a smile on his face.

Ouma Nelly Nkomo has been a part of the family for 23 years and her recent departure into retirement has left us all missing her. A special farewell was held to allow the staff family to thank her and say goodbye. Thank you Nelly Nkomo for your incredible work ethic and service.

Andrew Mbokodo is a new asset to the Ngwenya team whose mission is to ensure all our swimming pools are gleaming.



#### **Chantelle Alberts**

is our new Front of House Manager and qualified Health and Safety Officer as well as an Incident Investigator. Her life motto is, "I believe that I can do and achieve anything I put my mind to."

Juan Prinsloo is our Operational Manager with 9 years' experience in the leisure and hospitality industry under his belt. His life motto is, "If something is worth doing, it's worth doing right."

Let us know who your favourite staff member is and why yourresortstory@oaks.co.za! We love to recognise exceptional staff members.



From left to right: Violet, Thomas, and Andrew.

### **Important Notices**

#### **CLOSURE NOTICE**

Please note that our VRS Head Office will be closed on the following days:

- Thursday, 09 August 2018 until Friday, 10 August 2018: we will open for business as usual on Monday, 13 August 2018.
- Monday, 24 September 2018: we will open for business as usual on Tuesday, 25 September 2018.

#### **LEVY PAYMENTS:**

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. (This applies to usage, spacebanking, renting, etc. of the timeshare week.) For alternative payment arrangements, please contact Property Admin: propertyadmin@oaks.co.za

#### **SPACEBANKING AND RENTALS:**

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin: propertyadmin@oaks.co.za

#### **OCCUPATION DATES:**

Please note that resort calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week.

Please refer to the 2018 calendar available on the following link: www.ngwenya.co.za/media/NgwenyaLodgeCalendar2018-Module.pdf.

The 2018 Instruction letter can be found here: www.ngwenya. co.za/media/NL3L-NL4L\_InstructionLetter\_2018.pdf





## Hey, look what's happening!

VRS has a brand new website and we're sure you'll love it.

Everything was designed with you, our valued shareholder in mind. Of course, all the important documents you need are available for you on the site - from Instruction Letters, to AGM Minutes, to Shareholder Newsletters and Resort Calendars.

Do keep a look out for additional exciting features to follow...

We hope you like what you see and enjoy the new online experience and being part of the ongoing VRS drive for excellence! View it at www.vrs.co.za



### In Closing

As we launch into the second half of the year we reflect on the wonderful achievements of the past, to push for even greater success in the future. We strive to provide you, our valued shareholder, with the best possible getaway destination. Until the next update, "Write it in your heart that each day is the best day of the year." - Ralph Waldo Emerson.

Warm regards,

Marjorie Forssman

**VRS Managing Director** 





	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
African Pied Wagtail / Bontkwikkie	3	2	1	2	1	3014	JOL	700	JLI	OCI	140 4	DLC
African Spoonbill / Lepelaar	4	4	2	5	3							
Arrow-marked Babbler / Pylvlekkatlagter	6	4	1	0	0							
Baboon / Bobbejaan	8	5	7	13	9							
Bateleur / Berghaan	4	3	3	6	11							
Bats / Vlermuise	12	14	18	9	21							
Bee-eater (Various) / Byvreter			0		0							
Black-backed PuffBack / Sneeubal	0	2		0	0							
Black-headed Oriole / Swartkopwieliewaal	2	0	0	1	0							
Blacksmith Lapwing / Bontkiewiet		2	0									
Brown Snake Eagle / Bruinslangarend	7	5	2	1	4							
Brown-headed Parrot / Bruinkoppapegaai	8	4	7	2	5							
Burchells Coucal / Gewone Vieiloerie	0	0	0	0	0							
Bushbuck / Bosbok	5	3	1	0	2							
Cape Turtle Dove / Gewone Tortelduif	4	6	9	17	12							
	11	18	22	9	13							
Chinspot Batis / Williesbosbontrokkie	7	6	3	2	2							
Comb Duck / Knobbeleend	7	6	5	9	7							
Crested Francolin / Bospatrys	14	0	0	0	3							
Dark-Capped Bulbul / Swartoogtiptol	6	5	2	0	0							
Egyptian Goose / Kolgans	7	- 11	13	8	15							
African Fish Eagle / Visarend	8	10	6	13	9							
Fork-tailed Drongo / Mikstertbyvanger	4	4	2	- 1	0							
Genet (Spotted) / Muskeljaatkat	5	4	1	0	0							
Great Cane Rat / Grootrietrot	0	0	0	0	0							
Grey Heron / Bloureier	4	5	7	3	6							
Grey Turaco (Go-Away) / Kwêvoël	3	5	9	7	-11							
Ground Hornbill / Bromvoël	3	0	0	0	1							
Hadeda Ibis / Hadeda	6	8	-11	17	13							
Hamerkop	4	6	2	3	0							
Helmeted Guineafowl / Gewone Tarentaal	15	18	15	-11	9							
Hornbill (Various) / Bromvoël	2	- 1	0	4	- 1							
Impala / Rooibok	53	70	79	65	77							
Kingfishers (Various) / Visvanger	6	4	- 1	3	2							
Marabou Stork / Maraboe	8	7	4	3	5							
Mongoose (Various) / Muishond	7	8	4	- 1	5							
Natal Spurfowl / Natalse Fisant	0	0	0	0	0							
Pied Crow / Witborskraai	0	0	0	0	0							
Purple Crested Turaco / Bloukuifloerie	2	4	7	3	5							
Purple Heron / Rooireier	- 1	- 1	0	0	0							
Rock Dove / Tuinduif	1	0	0	0	2							
Saddle-billed Stork / Saalbekooievaar	- 1	- 1	0	0	2							
Scrub Hare / Kolhaas	3	5	3	5	7							
Snake (Various) / Slang	3	2	5	4	7							
Speckled Pigeon / Kransduif	- 1	0	0	0	3							
Sunbird (Various) / Suikerbekkie	8	7	3	5	4							
Tortoise / Skilpad	2	- 1	0	2	1							
Vervet Monkey / Blou aap	9	10	4	7	5							
Vultures (Various) / Aasvoëls	11	8	5	13	9							
Water Monitor / Likkewaan	9	7	11	15	13							
Weavers (Various) / Wewer	5	4	1	3	7							
White-browed Robin Chat / Heuglinse Janfrederik		2	2	3	1							
Wooly-necked Stork / Wolnekooievaar	2	2	0	0	1							
The state of the s			0	0								