

MOUNT AMANZI

SHAREHOLDER NEWSLETTER JUNE 2018



Mount Amanzi

Dear Valued Shareholder

When you stop and take it all in – the Magaliesberg Mountains, the Crocodile River, the majestic trees - like the massive Monkey Thorn outside the Games Room - and the rest of the beautiful nature that surrounds Mount Amanzi ... **it just never gets old.**

There is no feeling like arriving here: turning into the Resort and entering Reception, receiving that wonderfully warm check-in and getting ushered to your home-away-from-home. You just know it's all about the peace of settling into your unit and knowing that your holiday has begun, the fun you have with the family when you head to the main pool, the yumminess awaiting you at Old Kitchen and taking in the view from one of the many benches located along the River.

No feeling compares to the one you experience when you are at your Mount Amazing. For now, while you eagerly anticipate your next stay with us, allow us to update you with the latest developments and news from your **gem in the heart of the Magaliesberg.**

Some Super Mount Amazing Facts

In the last six months:

The Mount Amanzi Team handed out 4908 slushies; that means **1,171,800 millilitres of “liquid energy”** was given to the youngsters.

The Mount Amanzi Team have **planted 25 news trees**, including Hibiscus, Wild Peach, Coral, White-Iron, White Cape Beech, Outeniqua Yellowwood, Cape Mahogany, African Holly, Pompon and Wild Chestnut Trees.

476 homemade breads have been made and sold by Mount Amanzi; and the most popular accompaniment is the Hekspoorts Heksies selection of homemade chilli jams – now sold at the Mini-Market.



Fun Under the Mount Amanzi Sun

There is always something happening at Mount Amanzi; whether the sun is out and there are only baby blue skies as far as the eye can see, or the clouds have rolled over the Magaliesberg Mountain and it's wonderful rainy, misty indoor weather. Our beloved entertainment trio – **Willie, Bertus and Matthew**; along with the **Resort Mascot John** – keeps young and old entertained and laughing. From arts and crafts, sports, games, trivias, bingos, pool deck games, scavenger hunts, marshmallow braais, talent competitions; to disco dances, movie days, water games on the soccer field, volleyball and more.

For the grownup guests, the **Shooter and Cocktail Menu have been expanded**; a **Craft Beer on tap** has been established and a new **Beach Bar** has been created at the main Entertainment area, which operates during school holidays and on Saturdays. For the youngsters or 'sweet-tooths', the **Freakshakes and Gourmet Milkshakes** are a must try - available at Old Kitchen Restaurant or the Shop.

The **two-hour hike up the Mountain** with the entertainment team remains as popular as ever; and so do the **Tree Tour and Resort Walkabout**.

Besides the planned fun, Mount Amanzi loves making guests' stays special and once the staff find out guests are **celebrating an anniversary, special occasion or birthday** – they make sure it is even more special. So please let us know if there is cause for celebration when you next come home to Mount "Amazing".

Mount Amanzi I Do's and Events

Not Just Events, But Memorable Experiences

You have always loved your Mount Amazing. Perhaps generations have been creating **everlasting memories** at the Resort and it just has that special place in your heart. A few of our shareholders have enquired, and so we thought we would share it with you all... just in case you, or your loved ones would like to say YOUR I do's, or celebrate a milestone occasion, at Mount Amanzi.

Mount Amanzi tailor-makes weddings and events to fit your brief, budget and vision. From outdoor picnic weddings or events in the beautiful nature that surrounds the Resort, and potjiekos or spit-braais at one of the Lapas; to a romantic dinner for two under the stars, and more.

For more information visit:

weddings.mountamanzi.co.za for weddings and events;
or email events@mountamanzi.co.za
or weddings@mountamanzi.co.za



Happiness is the Smell of Freshly Baked Bread ...

Have you tasted the absolutely mouth-watering, just-out-of-the-oven bread Mount Amanzi bakes? Pre-order at the Restaurant, Shop or phone ahead at 012 381 5400 and the Team will deliver it straight to your chalet.

Mount Amanzi's Ultimate Grilled Cheese Sarmie

Inspired by the delicious Mount Amanzi freshly baked bread; the Resort developed the ultimate sarmie that is the perfect side for your braai or now in the cooler months, the perfect side to a delicious soup or broth.

Ingredients:

- Mount Amanzi Loaf of Bread, Sliced
- White Cheddar Cheese, Sliced
- 2 Onions, Sliced
- Butter (For Frying and For Spreading), Softened
- 2-3 Tbsps. Honey or Maple Syrup
- 1 Tsp. of Cayenne Pepper or Chilli Flakes (Optional)

Instructions:

- Take the sliced loaf and spread butter on the "outside" of all the slices. Pair two slices together for the sarmie.
- Take the sliced onion and place in the pan with about 2 tbsps. of butter; fry on a medium to high heat; once the butter has melted add the cayenne pepper or chilli flakes (optional) and 2-3 tbsps. of honey or maple syrup to caramelize the onion.
- On the "inside" of the pair of slices, place the cheese and some of the caramelised onion. Place the sarmies on a snackwich machine or sandwich press (butter-sides on the outside). Alternatively, place the sandwich in a medium-heated pan and then place a pot on top of it, to create that press effect and flip when the bottom side is golden and toasty.

Once all the sarmies are toasted and golden, enjoy with a braai, or hot soup or broth.

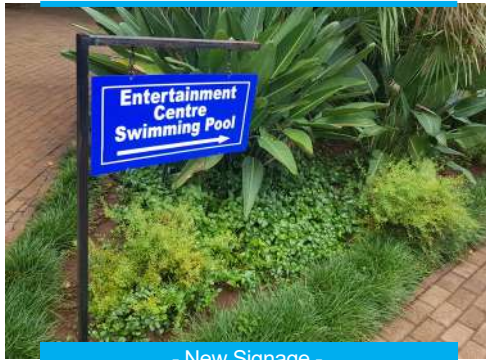


The Latest News and Mount “Amazing” Updates

It is always top priority for Mount Amanzi to make sure that all guests only have the best stay at the Resort. Part of this is ensuring that all facilities and units are updated and that attention is given to any areas that need it. 2018 has seen a fair few updates and upgrades with even more plans for the second half of the year!

Projects Already Completed During 2018

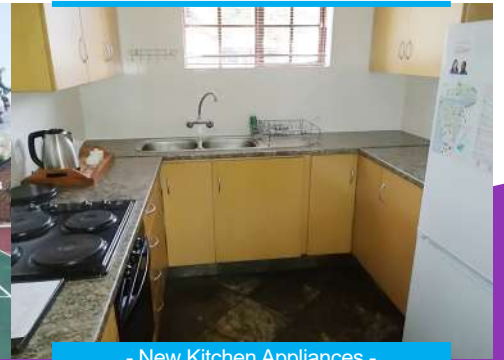
Mount Amanzi identified 42 fridges that needed replacing in the units and the **new fridges were installed**, and ready for guests to use, by March 2018. In addition, **35 microwaves have been replaced** in previously identified units. In addition, all units had their **bread bins and cutlery holders replaced**, and all units have brand new **hand towels**.



- New Signage -



- Resurfaced Tennis Courts -



- New Kitchen Appliances -

From the units, to the rest of Mount “Amazing” ...

When you and the family are ready for your annual/bi-annual tennis championship battle at Mount Amanzi, you will notice that the **three tennis courts** (one normal court and the two kiddies' courts) have been **resurfaced** and had their **fence poles painted**; ready for you to Federer and Nadal, or Serena and Maria Sharapova-it-out, under blue skies.

The Games Room has also been fitted with a brand new and already popular **air-hockey machine**. So, if you lost the battle on the court, you can always demand a rematch in the Games Room.

If you make your way from the Games Room area over to Old Kitchen Restaurant and then on to the heated pool, you will notice that Mount Amanzi has **replaced signage across the Resort – 18 in total**; a small but important way to add to the spic and span look and feel that our shareholders and guests associate the Mount Amanzi grounds with.

Speaking of looking great; Mount Amanzi is all about nature, the beautiful views and of course the beautiful gardens. To keep the gardens looking great, Mount Amanzi has **installed automatic irrigation systems** in all three camps.

Staying with our gardens for a moment... Is it a fish? Is it steel? It is; and more! **The Reception garden has a beautiful new addition of a fish sculpture** but on closer inspection... there is more to it. The fish is made of old, recycled pick-heads. See how many pick-heads you can count!

And finally (for now)... Mount Amanzi has upgraded **ten electric kiosks** to ensure that the Resort receives a Certificate of Compliance and is tip-top for your next stay.

Mount Amanzi Winter Specials:

Spa:

Basic Classic Massage R120

TheraVine Basic Facial R300

TheraNaka Signature Massage R300

Old Kitchen:

Daily Homemade Soup Specials R25

Hearty Beef and Veg, Served with Vetkoek; or

Potato and Leek Soup, Served with Ciabatta



- Fish Sculpture -



- Irrigation Systems -



- Mount Amanzi Choir -

The Mount “Amazing” Staff



One of our valued staff members that guests absolutely love is **Dina Masite, known fondly as “Ouma Dina”**. Dina has been working at Mount Amanzi since 1991, making this her 27th year. She started as a waitress at the Restaurant then moved to the Shop as a cashier; she has worked at switchboard and in the Games Room and now is happy and settled in the **Housekeeping Storage and Inventory Department**. Dina is well-loved by guests and staff alike and we appreciate and admire her wonderful dedication and passion for our Mount Amanzi guests and shareholders



Have you met Mount Amanzi’s new, super chef, **JP Barnard**? JP has had many years of experience all over the world and **specialises in fusion cooking AND CAKES** (yummy!). What inspired JP to pursue cooking? His passion came from his grandmother who taught him to love cooking and baking from a very young age. The next time you are enjoying something delicious at Old Kitchen – ask to meet the man himself.



Love is certainly in the air at Mount Amanzi. Two of our entertainment staff members, who are both much-loved amongst the guests at the Resort, **Willie and Ronel are tying the knot** in August. Another guest favourite is **Eloise!** We have all heard and love her contagious laugh in Reception during check-ins. Well, **Eloise is getting married to Shane** from the Maintenance Department in September. All the best to the Mount Amazing sweethearts!



Have you heard the angelic sounds of the **Mount Amanzi Choir**? Weekly, the Choir come together in front of the Restaurant and sing; or serenade guests celebrating special occasions. There’s rarely a dry eye in sight once their performance ends!



Our Mount Amanzi staff-team share a great passion for giving back and helping to uplift communities in need. Whether it is supporting **African Blessings** (a Non-Profit Organisation) with their annual pet food and blanket drive, or giving back to elderly people in need during their **Season for Seniors** campaign; or visiting Retirement Villages in the areas around Mount Amanzi and playing bingo and/or massaging the feet of the residents – **the Resort team believes that outreach isn’t an event; it is a lifestyle.**



Laduuuma! Did you know that Mount Amanzi is home to **two very successful soccer teams**? The two teams, mostly consisting of the Resort Maintenance and Unit Maintenance members, play various games in the surrounding area. **They are called Izingonyama (Lions) and Izindlovu (Elephants).**

Awards and Accolades

RCI

We are pleased to announce that Mount Amanzi once again attained **Silver Crown status** at this year’s prestigious **RCI OSCAS** held in March 2018. Silver Crown status is the second highest grading a Resort can attain; and to maintain and retain this grading is a wonderful accomplishment.

We would also like to congratulate **Willie Joubert**, who won **Employee of the Year**, in the RADA Awards at this prestigious ceremony. Willie known and loved as one of Mount Amanzi’s super entertainers really deserves this special recognition. Adults and kids alike have laughed, had fun or been challenged by Willie’s super recreation activities. With his commitment to enhancing all guests’ experiences at Mount Amanzi, he truly helps create an environment for everlasting holiday experiences.



VRS Awards

Mount Amanzi’s Resort Manager, **Antoinette du Toit**, won **Resort Manager of the Year** at the acclaimed VRS awards in November 2017 and was recognised at the Uni-Vision 25 Year Celebration for this prestigious achievement.



Lilizela

Mount Amanzi won the Lilizela North West Tourism Award in the Self-catering Units category. The Lilizela awards recognise and reward tourism players and businesses who work passionately to ensure that South African tourism grows and becomes a global contender. Congratulations to all the **Mount Amanzi staff** members both on- and off-site for your dedication to excellence and making Mount Amanzi, **Mount “Amazing”**.



THE LILIZELA TOURISM AWARDS



- Lilizela Award -

Important Notices

Closure Notice

Please note that our VRS Head Office will be closed on the following days:

Thursday, 09 August 2018 until Friday, 10 August 2018: we will open for business as usual on Monday, 13 August 2018.

Monday, 24 September 2018: we will open for business as usual on Tuesday, 25 September 2018.

Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting etc. of the timeshare week.

For alternative payment arrangements, please contact the Levy Department at levies@mountamanzi.co.za

Checking-In Procedures

In the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both the Reservation Confirmation / Guest certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

Guest Certificates

In the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate, which is obtainable from Head Office prior to the guest's arrival.

Spacebanking and Rentals

please note that a request for spacebanking or rental must be submitted a minimum of five months prior to the occupation date, to enable us to process them. Please contact us at: 012 381 5400 or levies@mountamanzi.co.za.

Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2018 calendar available on the following link:

www.vrs.co.za/docs/2018/calendar/MountAmanziCalendar2018.pdf

Communication

to enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

Day Visitor's Fee

The board has revised the day visitor's fee for members as well as visitors of guests.

Member

The registered individual timeshare member who visits the Resort outside of his week of timeshare has access free of charge and a maximum of 4 guests may accompany the member onto the premises. The fee for adults is R50.00 pp. R25.00 for pensioners and R25.00 per child under 12. In return the guests will receive a meal voucher to the value of the fee paid. This meal voucher may be redeemed at the Old Kitchen Restaurant. Terms and Conditions apply.

Visitors

Visitors to guests residing on the Resort in their week of timeshare pay R150.00 per adult, R50.00 per pensioner and R50.00 per child under 12. The amount of visitors are determined on the amount of beds per unit visiting. In return the guests will receive a meal voucher to the value of the fee paid. This meal voucher may be redeemed at the Old Kitchen Restaurant. Terms and Conditions apply.

Flexi Week Timeshare Owners

Flexi week timeshare owners are reminded that the booking of their week has to be done timeously in order to avoid disappointment. At the same reference is made to the use agreement whereby a flexi week is describe as a full week commencing on a Friday and ending on a Friday. Flexi week bookings will therefore only be made as a full week bookings going forward in 2018. This will enable all flexi week owners to reap the benefit of their 7 days holiday within the predetermined flexi period as set out in the use agreement.

Instruction Letters.

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

www.vrs.co.za/docs/2018/instruction/MANL_InstructionLetter_2018.pdf

Expand your Portfolio

Some say the greatest legacy you can leave your family is happy memories.

We say what are you waiting for?

Expand your portfolio a week or few today; because in the end spending time with your family is worth every second. Please contact levies@mountamanzi.co.za for more information.



- Herb Garden -



- New Hand Towels -



- Old Kitchen Restaurant -



Have Any Mount “Amazing” Memories?

Please share your photos or memories with us at yourresortstory@oaks.co.za
We love to hear from you!



Games Room -

The Mount Amanzi Spa

Enjoy the little things ...

The pressures of everyday life are ever-increasing and sometimes you just need to pause, relax and enjoy the little things in life.

The Mount Amanzi Spa is the perfect place and the perfect way for you to treat yourself, or spoil someone else. With a whole range of treats on offer and exclusive products like LCN and TheraNaka, the Spa is your perfect happy retreat. And by supporting the Spa, and spoiling yourself, you are blessing others as Thernaka practices fair trade and supports communities in dire need across South Africa and Africa.

Book a treat for you and/or your loved ones: spa@mountamanzi.co.za or 012 381 5 400.

Hey, look what’s happening!

VRS has a brand new website and we’re sure you’ll love it.

Everything was designed with you, our valued shareholder in mind. Of course, all the important documents you need are available for you on the site—from Instruction Letters, to AGM Minutes, to Shareholder Newsletters and Resort Calendars.

Do keep a look out for additional exciting features to follow...

We hope you like what you see and enjoy the new online experience and being part of the ongoing VRS drive for excellence!

Check it out here:
www.vrs.co.za



Until We Speak Again

It’s halfway through 2018; may the rest of the year pleasantly surprise you and until we speak again remember “Sometimes the smallest things take the most room in your heart”. Enjoy time spent with your loved ones and creating everlasting memories at Mount Amanzi.

Happy holidaying,

Marjorie Forssman

VRS Managing Director



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