

# KAGGA KAMMA



## SHAREHOLDER NEWSLETTER JUNE 2018

### Dear Valued Shareholder

Nature in all its shades and forms is an artistic masterpiece.

We are sure that you would agree that at Kagga Kamma you are able to discover art in all things big and small. With its unique setting, rich cultural history, picturesque landscapes and animals great and small, Kagga Kamma is a genuine natural art gallery. It's winter here at Kagga Kamma, the veld is coming alive and soon there will be a burst of colours across the fynbos plains.

## Why Kagga Kamma?

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Kagga Kamma is set in matchless area offering our guests and shareholders, you, a truly remarkable experience and opportunity to immerse yourself in nature, relax and create everlasting memories.


We are dedicated to sustaining the natural heritage of this remarkable area and preserving the multitude of creatures, critters and countless plant species that thrive and flourish in the land they call home.


Personalisation is key to our hospitality and attention to detail is our virtue. This resort is built on strong principals that allow us to thrive beyond expectation and offer a service, a piece of art, which is hard to "copy".


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# Initiatives, changes and upgrades

 **Go slow on the H2O.** We have been intensifying our effort to save and reuse water to conserve the Earth's vital resources. Thank you for understanding and contributing to our efforts.

 **Myths, what Myths?** There are so many rumours and myths about snakes. Our knowledgeable guides educate our guests weekly about these unique creatures, using an exciting and interactive approach. We welcome Sally the Puff Adder, Scarlet the Brown House Snake and Muscles the Cape Mole Snake.

 **Got a question?** As you leave the tar road and turn unto the gravel road to the Reserve, your head starts to fill with questions. How did the San and Khoi survive in this area? How were these dramatic rock formations created? How is it possible to drive only a few kilometres and see such a distinctive change in landscape? Knowledge is power and our guides love to share valuable and interesting facts and info. Join us in our weekly Q&A at the Chalet Swimming Pool with your questions.

 **Good thinking.** We have installed homemade refuse bag dispensers at the start of all our hiking trails, to inspire guests to leave nothing behind, but footprints.

 **We've had some work done.** On your next visit, make sure you keep an eye out for our freshly painted main building that blends in so well with its surroundings, our new garden features and that much-needed knife sharpener in your unit. The Outcrop Open Air Room is also undergoing some upgrades, with unique pieces to create everlasting memories. New staff quarters have been completed to make way for our growing Kagga Kamma family, so that we can ensure your stay is truly memorable.

 **Activities and Entertainment Programmes.** Our passionate staff created and hosted a list of interactive, fun and exciting events and activities during the school holidays. Make no mistake, these programmes are filled with fun for both young and old. In the previous school holidays, we kept our guests laughing and competing in traditional childhood games. Kiddies were creating their own rock art, while the women were competing for the tug of war title.



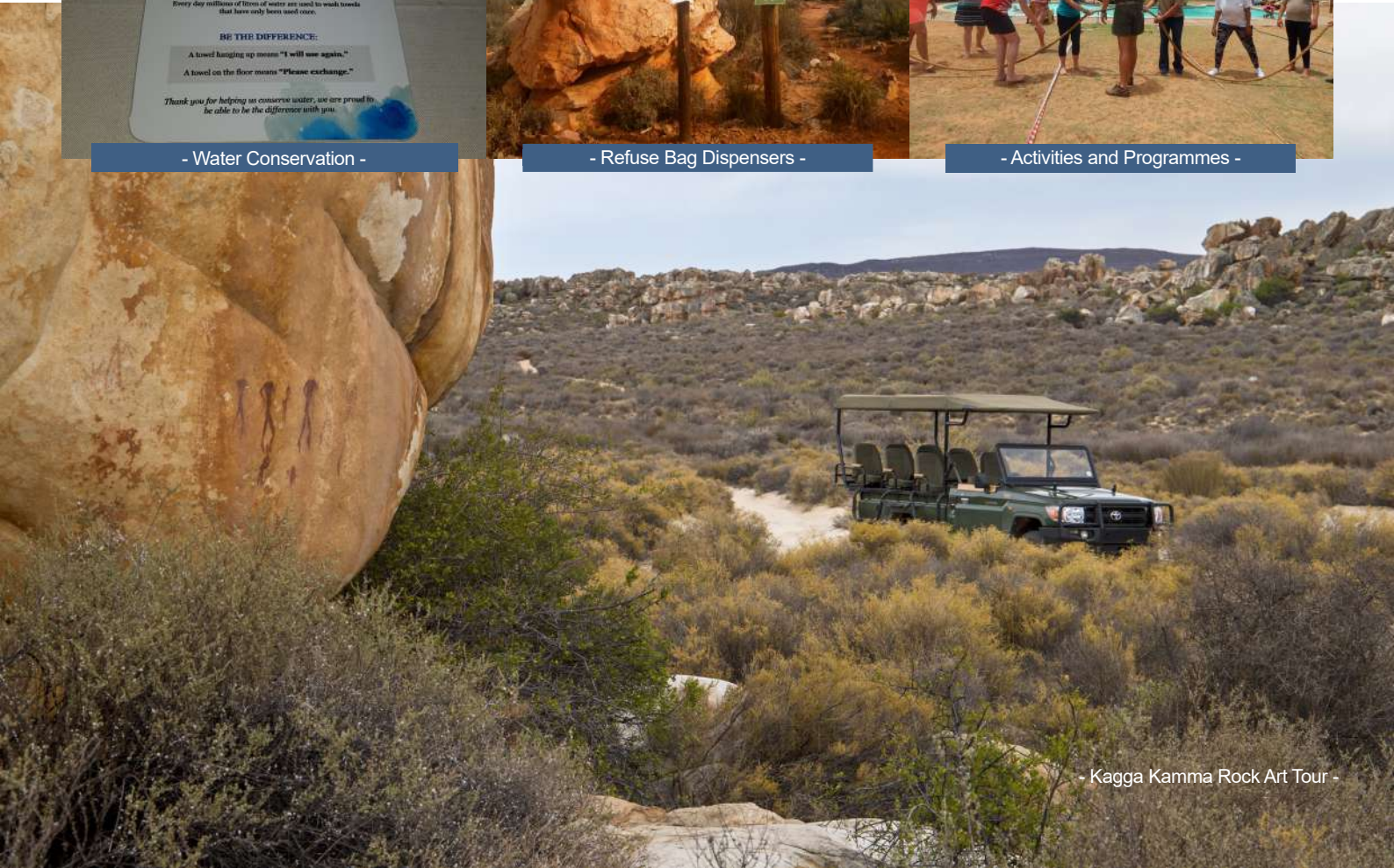
- Water Conservation -



- Refuse Bag Dispensers -



- Activities and Programmes -





## Our very own Gems

RCI RADA Employee of the Year: **Emmerentia Geduld**

Congratulations on winning the RCI RADA Employee of the year award. The award appropriately reflects your hard work and dedication as our Senior Housekeeping Supervisor and valued team member.

Executive Chef: **Danniella Look** - A warm welcome to the Kagga Kamma family. We are extremely excited to see how you and your well-equipped team indulge our guests with enticing dishes.

A warm welcome to **Stephan Bouwer**, our newly appointed Assistant Resort Manager. He has been part of the VRS group for the past 8 years and we are thrilled to welcome him to the Kagga Kamma family.

**Music to the ear!** The Kagga Kamma Choir provided great entertainment during the Festive Season. Not only did our guests love their glorious voices, but loved seeing the true camaraderie amongst the staff at Kagga Kamma. Look out for performing dates of our Kagga Kamma Choir at future special events.

Kagga Kamma is proud to be the sponsor of the **Witzenberg Riel-Dancers**. Involvement in and care for our local community is very close to our heart. Congratulations to the Witzenberg Riel-Dancers on taking fourth place at the annual ATKV Riel Dance Championships.

**Awards and Mentions** - We are thrilled to announce that we received the VRS Small Resort of the Year and Maintenance Manager of the Year awards at the Annual VRS Awards function in October 2017. **We also made headlines at the RCI Oscas**, taking first place for Superior Service in Hospitality, second place in the Hospitality Resort of the Year category, Check-in/Check-out and House Keeping award. Well done to all the Kagga Kamma staff, who contribute hugely to making Kagga Kamma such a special place.



- Emmerentia Geduld -



- Kagga Kamma Choir -



- Witzenberg Riel-Dancers -



- RCI Oscas -

## Hey, look what's happening!

**VRS has a brand new website and we're sure you'll love it.**

Everything was designed with you, our valued shareholder in mind. Of course, all the important documents you need are available for you on the site – from Instruction Letters, to AGM Minutes, to Shareholder Newsletters and Resort Calendars.

**Do keep a look out for additional exciting features to follow...**

We hope you like what you see and enjoy the new online experience and being part of the ongoing VRS drive for excellence!

**Check it out here:**  
[www.vrs.co.za](http://www.vrs.co.za)





## Important Notices

### Closure Notice

Please note that our VRS Head Office will be closed on the following days:

- Thursday, 09 August 2018 until Friday, 10 August 2018:  
we will open for business as usual on Monday, 13 August 2018.
- Monday, 24 September 2018:  
we will open for business as usual on Tuesday, 25 September 2018.

### Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting of the timeshare week and more.

### Checking-In Procedures

In the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both the Reservation Confirmation / Guest Certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

### Guest Certificates

In the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate which is obtainable from Head Office prior to the guest's arrival.

### Spacebanking and Rentals

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: [propertyadmin@oaks.co.za](mailto:propertyadmin@oaks.co.za).

### Communication

To enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

### Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2018 calendar available on the following link:

<https://www.kaggakamma.co.za/docs/KaggaKammaCalendar2018.pdf>

### Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

[https://www.kaggakamma.co.za/docs/KKL\\_InstructionLetter\\_2018.pdf](https://www.kaggakamma.co.za/docs/KKL_InstructionLetter_2018.pdf)

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## The End

Yet another six months have come to an end; as we watch the African sun set behind the Roggeveld Mountains and the sky change from yellow and a deep orange to a pink and purplish red, we wish you all the best.

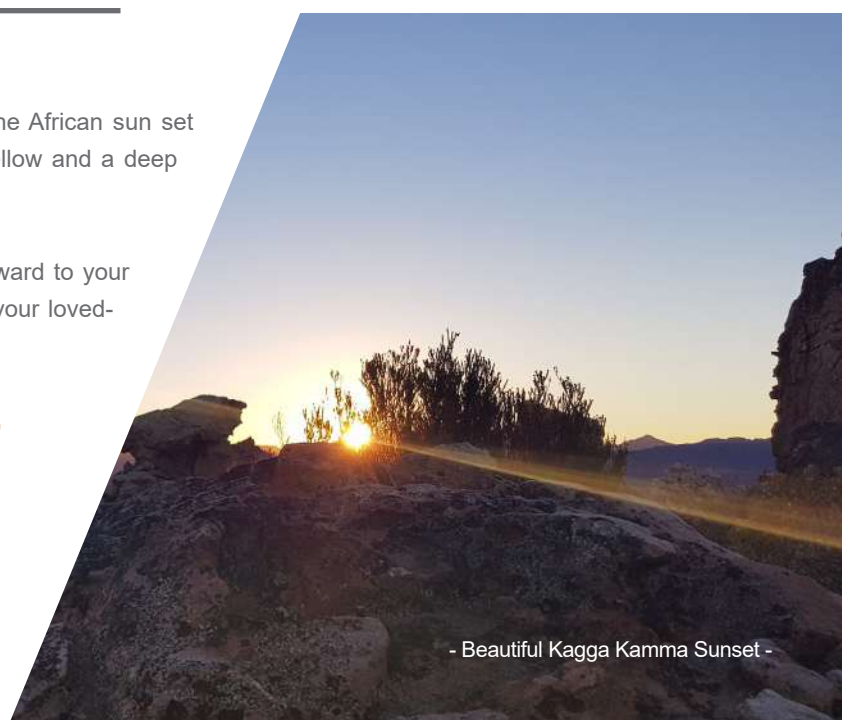
In closing, we thank you for your ongoing loyalty. We look forward to your next visit and the chance to share this paradise with you and your loved-ones.

**Kagga Kamma truly is a much-loved family portrait.**

Happy holidaying,

*Marjorie Forssman*

VRS Managing Director



- Beautiful Kagga Kamma Sunset -

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