SUDWALA LODGE SHAREHOLDER NEWSLETTER DECEMBER 2018



Dear

Shareholder

The year is coming to an end and we are busyas-bees preparing for the Festive Season. But of course, we are taking that all important moment to pause and reflect on the 2018 year. As we sit, with the Mountain in front of us and the River running past us; the blue skies above and the sounds of the birds chirping and beetles humming – all of which makes Sudwala home – we can only conclude that it has been a wonderful year! We hope you have the opportunity to unwind and relax during this last month of the year and that you enter the New Year feeling refreshed and renewed. But, for now, pause with us for a moment and allow us to update you on the latest happenings at the Resort.



- Famous Boere Sport Activities

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- Heritage Day -

The Sudwala Experiences

We have had an abundance of great events and celebrations at the Resort this year. Our Monday night Welcome Braais and Mom's Night Off on Wednesday nights continue to be great favourites.

For Youth Day we put together and handed out lunch boxes and food packages to children from an under-privileged school near to Sudwala Lodge. These food packages contained peanut butter and jam sandwiches, juice and bananas.



Women's Day was celebrated with yummy treats and wine was sponsored by Van Loveren Wines.

Heritage Day was a day spent celebrating the many different cultures within our beautiful country. During the day we hosted a blood drive to give our

staff and guests the opportunity to give back while the evening was spent celebrating at our lovely Boma with a traditional braai. We invited guests to bring their own unique dishes to the share table, which gave everyone the chance to get to know and share something about our wonderful mix of cultures. Side dishes such as salad, pap and sauce, homemade bread and milk tart were provided and we even had a mobile bar available for the guests with a Mhoba rum tasting.

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Apart from making special days even more special, we love to entertain our guests whenever we can by hosting talent shows for the children, outdoor movie nights, water aerobics sessions, bird and nature walks, disco evenings, hiking trails and so much more because we believe life should be a celebration no matter the occasion.

Be sure to enquire at Reception about out Entertainment Programmes.



Sudwala's Super Staff

Fun Staff Facts:

Isak Viljoen, also known as Sudwala Lodges very own "Prince Harry", really brings harmony to the Resort. He is greatly loved by children, as well as our older guests. He has a very energetic and playful nature which is great and the children absolutely love him for that. Our older guests are often seen playing board games with him and heard laughing to his jokes.

Guarantee

e-off every ye

Sarah Motau who can be found in the Recreation Department is also greatly loved by our guests. She is exceptional with the younger guests and holds the title of table tennis champion. She is often seen winning table tennis challenges with the guests but does however let the kids win from time-to-time.

Loryn Moletsi and Winnie Ntsele who are part of our Reception Team love to welcome our guests by looking their best. On check-in days they welcome our guests by looking exceptional in their stilettos and fancy wear. They like to call themselves Fatties and Monies as they are inseparable!

Our Housekeeping Team – what an exceptional group! They are always eager to dance and sing for our guests at our Monday night traditional Meet and Greet Braai's. They are also frequently heard singing happy birthday to our guests. Please remember to let us know prior to your visit should you be celebrating a birthday, anniversary, engagement or honeymoon.



- Famous Pony Rides -

DIY First Aid Kit

It is always a good idea to be prepared for those unforeseen mishaps that could happen, while on the road or away on your holiday. We have compiled a list of products that will come in handy in any situation, whether it be a bleeding toe or a mosquito bite.



- Hand Sanitiser
- Bandage
- Gauze
- Plaster
- Scissors
- Thermometer
- Antibiotic Ointments
- Anti-itch Cream
- Painkillers
- Antihistamines
- Bug Spray
- Sunscreen
- After Sun Lotion
- Ear Buds
- Tweezers
- Nail Clippers
- Burn Shield
- Cold and Flu Fizzies
- Zam-Buk

Delicious and Healthy Granola Bar Recipe:

Planning on going for a hike and need that extra energy? Here is a quick and easy healthy snack recipe to keep you fuelled for your adventure.

INGREDIENTS:

- 5 Cups of Oats
- 1 Cup of Chopped Nuts
- 1/2 Cup of Pumpkin Seeds
- ¾ Cup of Honey
- ¾ Cup of Brown Sugar
- 1 Tsp of Vanilla Essence
- 2 Tsp of Ground Cinnamon

LET'S GET COOKING:

Place the honey and brown sugar in a small sauce-pan and place over medium heat until the mixture combines and the sugar melts. Now, add the vanilla essence and cinnamon. Pour this mixture over the remaining ingredients and mix well. Press the mixture onto a tinfoil/ baking paper lined baking sheet. Bake at 190°C until golden - for about 30 minutes.

Updates and Upgrades at Your Home-Away-From-Home:

"If Rosemary is for the spirit then Lavender is for the soul."

We have planted over 200 Lavender plants at the Main Entrance, as well as all around the Resort. **Not only does Lavender bring in some soothing scents to the Resort gardens and beautify the gardens, but it helps to repel mosquitoes, flies, fleas and moths and aids pollination.** As an interesting side note...we purchased the Lavender from African Blessings, a fantastic Non-Profit and Public Benefit Organisation that we are always glad to support. So, not only does the Lavender benefit our valued shareholders, guests and the environment, but the proceeds from the purchase went to a great cause. To see more of what African Blessing does visit www.africanblessings.co.za.

While we are on the topic of the Resort gardens. We have

Bread



year, revamping planted areas, moving and regrouping plants, adding to beds and planting new plants in many areas all over the Resort. All-in-all the gardens are looking lovely and we are certainly seeing the results of these efforts.

From our beautiful and spruced up gardens to the home-awayfrom home units...Our Resort Manager, Johan Lamprecht and the maintenance staff have designed and made beautiful bread bins that have been placed inside all the units. Let us know what you think!



RCI

We are pleased to remind you that Sudwala Lodge once again attained Silver Crown status at this year's prestigious RCI OSCAS held in March 2018. Silver Crown status is the second highest grading a Resort can attain; so to once again achieve this is a wonderful accomplishment.

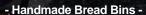


TRIPADVISOR

Sudwala Lodge was very excited to receive a Certificate of Excellence from TripAdvisor this year in August – thank you to all of our lovely fans and guests who reviewed our Resort and hold us in such high esteem.



Congratulations to the Sudwala Lodge Team for once again showing us that hard work does indeed pay off.



- Newly Planted Lavender Bushes -

Some Quick Fun Facts About Our Special Days:

For **Father's Day** we gifted...



BILTONG WHEELS

...because we think dads are heroes.

For Easter we used...



CHOCOLATE ...so all our guests could find something

Between January and September we...



...because we are happiest when we are making every effort to ensure our shareholders and guests know how much they mean to us!

For Youth Day we used...





...to provide lunches for some youngsters in need in our greater community.

For Mother's Day we used.











OF FLOUR OF ICING SUGAR OF OIL CUPCAKE HOLDERS

...so that we could treat the moms to something special.

For Women's Day we used...

Q





BOTTLES OF WATER



OF FLOUR

180

Women's Day Celebration

Easter 2018

BOTTLES OF WINE

Mother's Day

Father's Day

Youth Day

...because the women of our beautiful country should be celebrated.

- Dancing Staff Members -

- Sudwala's Amazing Sta

Rhino Coin HAVE YOU HEARD ABOUT RHINO COIN, THE NEW CRYPTO CURENCY WITH A CONSCIENCE?

Rhino Coin is a cryptocurrency that is being hailed as "a creative mechanism to add value to rhino horn without actually trading physical horn".

It's a cryptocurrency with a conscience, established to provide a sustainable source of income to help protect and conserve Rhino. Rhino Coin is Crypto-Conservation!

Compared to other cryptocurrencies, the difference is that this currency is underpinned by real "blood free" rhinoceros horn.



Make a difference and stand a chance to WIN a tropical style gelaway for two. for nine nights! Go to goo.gl/fe 1 bby to find out more

For the Shareholders Joining Us this Festive Season:

Don't miss out on the FUN and delicious celebratory meals at Le Fera Restaurant during our Christmas and New Year's festivities.

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101



Important Notices

Closure Notice

Please note that VRS Head Office will be taking a break from 17 December 2018 to 03 January 2019. We will return for business as usual on Friday, 04 January 2019. From 18 to 19 December there will be a skeleton staff available to deal with urgent enquiries from 08:00 until 15:00, however we do expect high call volumes and ask that you please contact us before then for general enquiries.

Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. (This applies to usage, spacebanking, renting, etc. of the timeshare week.) For alternative payment arrangements, please contact Property Admin: propertyadmin@ oaks.co.za

Spacebanking and Rentals

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin: propertyadmin@ oaks.co.za

Occupation Dates

Please note that resort calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 calendar available on the following link:

www.sudwalalodge.com/docs/SudwalaLodgeCalendar2019.pdf

Instruction Letters

Please complete and submit your Instruction Letter to notify us that you will be occupying your week or if you would like to update your personal information.

Please refer to the following link:

https://www.vrs.co.za/docs/2019/instruction/ SudwalaLodgeInstructionLetter-2019.pdf

VRS Options

We've secured you a multitude of exchange destinations through some of our partners to give you more holiday options. Visit www.vrs.co.za, click on Resort Shareholders and select VRS Options Info to find out more.

Until Our Trails Cross Again...

We have come to the end of yet another amazing year filled with many great memories. May the festivities ahead bring you much joy and may the year that lies ahead be filled with many blessings. We leave you with a parting thought:

"Dwell on the beauty of life. Watch the stars, and see yourself running with them." – Marcus Aurelius

Warm Regards, *Marjorie Forssman* RHS Managing Director

Royal Hospitality Services (Pty) Ltd

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- Outdoor Chapel -

Contact Us t: 013 733 3073 e: info.sudwala@oaks.co.za Contact RHS t: 012 492 1232 e: propertyadmin@oaks.co.za