

# MANZI MONATÉ

## SHAREHOLDER NEWSLETTER DECEMBER 2018

Dear Valued Manzi Monaté  
Shareholder

We have had the honour of meeting great people from all walks of life. Our job has afforded us the chance to listen to lovely tales from a soldier from the USA, share laughter with a closely-knit family from Zambia, run the fields with energetic teenagers from Pretoria and welcome a new-born baby into the world whose parents came all the way from the Free State.



# Manzi Monaté

Country Club Share Block (Pty) Ltd

We consider ourselves really blessed. We aim to express the gratitude in our hearts through service; we subscribe to the truth revealed by Muhammad Ali's statement that said, "Service to others is the rent you pay for the room you have on earth".

**We discovered that as we serve others, we are rewarded in turn with great fulfillment and enjoyment. We invite you to lend us your ear as we take you through the 2018 Manzi Monaté journey.**

## WHAT'S SO UNIQUE ABOUT MANZI MONATÉ?



### **Why change a winning formula?**

We often get positive feedback from our guests on our Facebook page after they have returned home, or on Google Reviews and on TripAdvisor. Guests often commend the service, the friendly staff and the cleanliness of the resort. We love the feedback and it always leaves us with so much satisfaction. Recently though, we came across a review that captured the vision that drives us daily. Jan van Dyk visited Manzi Monaté and after his holiday, he left the below feedback:

*"Manzi Monate is an ideal holiday and leisure destination. It is our second visit and we are enjoying ourselves even more than the previous time. We have with us our one son and his wife and our oldest grandson. He is enjoying the facilities very much and for that reason we are also enjoying it more. And it so near to the city you can also do some business if necessary."*

(P.T.O)





## Areas of Impact We Always Aim For



### Home-Away-From-Home

We have a variety of guests and shareholders, and some of them travel quite a distance to come and enjoy Manzi Monaté. The effort put in by visitors to get to Manzi Monaté, shows that this is not just a resort, but a home for them. Our efforts and activities always seek to make Manzi Monaté as homey as possible. Jan, and many other guests, have made Manzi Monaté a holiday home to go to every year. We do this by constantly improving the facilities and the activities. We will go deeper into the improvements we have made to the resort further below.



### Share Love

We recognise our purpose when we see love being shared at Manzi Monaté. Guests come to celebrate special events like birthdays and anniversaries. Like Jan, we have seen guests who have been to Manzi Monaté and enjoyed it so much that they extend the invitation to family and friends to come and experience this haven with them. This, they do, because we can't help but share the beauty we discover with those we love; we can't hide our happy places from those we cherish, because happiness is best when shared.



### Generational

Manzi Monaté is a haven for all ages. Earlier in the year we celebrated a couple's union that had lasted over 62 years. Our resort grounds are filled, over the holidays, by the youth running up and down. The activities at Manzi Monaté are geared for all ages. Jan, his son and his grandson represented three generations, and we know that Manzi Monaté is enjoyable for all of them.



### All-Rounder

We aim to make your visit to Manzi Monaté as beautiful as possible. We are quite fortunate that our efforts to make Manzi Monaté a truly beautiful destination are well-supported as, it seems, nature is more than glad to work hand-in-hand with us in bringing this vision to reality. We have choir sessions in the mornings where birds take turns bursting into song all in the effort to make your morning as joyful as possible. The trees and the vegetation seem to be bent on pleasing the eye; tranquility is the result of the dance nature has decided to take.





# WHAT'S NEW?

We have learnt over the years that in order to keep Manzi Monaté as wonderful as possible for you, maintenance is key. Here are some of the new improvements we have made to your home-away-from-home this year:



- The team removing two trees in the parking lot -



## **Resort Grounds**

The bursting feeling that you are now on holiday does not only start when you reach your chalet at Manzi Monaté, you feel it the moment you drive in. Beauty is a sure way to trigger this feeling! We have made aesthetic improvements we know will set the right tone as you enter. Impossible to imagine, but we have managed to upgrade the gardens; we have planted more trees and flowers to improve the scenery. We have now over 100 trees at Manzi Monaté; they wave at you as you drive and glide into the resort. If this is not your first time at Manzi, you will notice that there is something different about the small LAPAs, yes, they have received a “make-over”- they have been re-thatched, and the tops have been repainted in different colours.

You will spend a lot of your time by the poolside during your holiday at Manzi Monaté. So we had to make sure that the experience around the pool remains a most enjoyable one. We have built a windshield, spanning 28 metres and made of wooden 'latte', around the swimming pool. We didn't just stop there though; we planted 28 Virbunums around the latte wall which will serve as a hedge when they have grown.

And when you want to take a break from swimming and engage in some active sport, we have a Tennis court just close by. We have designed and made a beautiful crushed stone pathway leading to the Tennis court. We are also glad to announce that you can now order wine and malt from our Kiosk because we have received our long awaited Liquor License.



## **Units**

One of the best feelings on holiday is realising that your chalet is a notch higher than you were expecting. To make sure that the place you will be resting your head after all the fun activities exceeds your expectations, we have replaced 23 bed mattresses in various chalets, as required. We have replaced the refrigerators in some of the units, where needed. And when it is time to sit down in your lounge and enjoy beautiful conversations with loved ones, you can relax on the refurbished furniture – 30 tub chairs and 68 couches.

We replaced over 1142 items of linen in the bathrooms and bedrooms; from hand towels to duvet covers to make sure that you enjoy comfort every second of your stay. We have also acquired a roller iron.

## PLANNED ACTIVITIES AND ENTERTAINMENT



- The best place to meet life-long friends -



## **Meet-and-Greet**

The Manzi Monaté Meet-and-Greet sessions are a favourite amongst our guests. This is where they interact with would-be friends. Some exchange business cards, others meet new best friends and some get an audience to share jokes they have been storing all year. We are planning to move these sessions to Tuesday evenings; these will be around the Boma Fire, an area that always manages to entice wonderful stories from our guests and shareholders.



## **December Holiday Fun for the Kids**

The December holidays are all about fun activities under the South African skies. The holiday programme introduces new games to kids that stimulate the mind and get them away from their electronics for a few hours. Sack Races, Giant Jenga, painting and Morabaraba are just a few games that have proven to be extractors of laughter and fun; these games will be a part of the planned programme for December.



- Marshmallows on a stick around the fire -



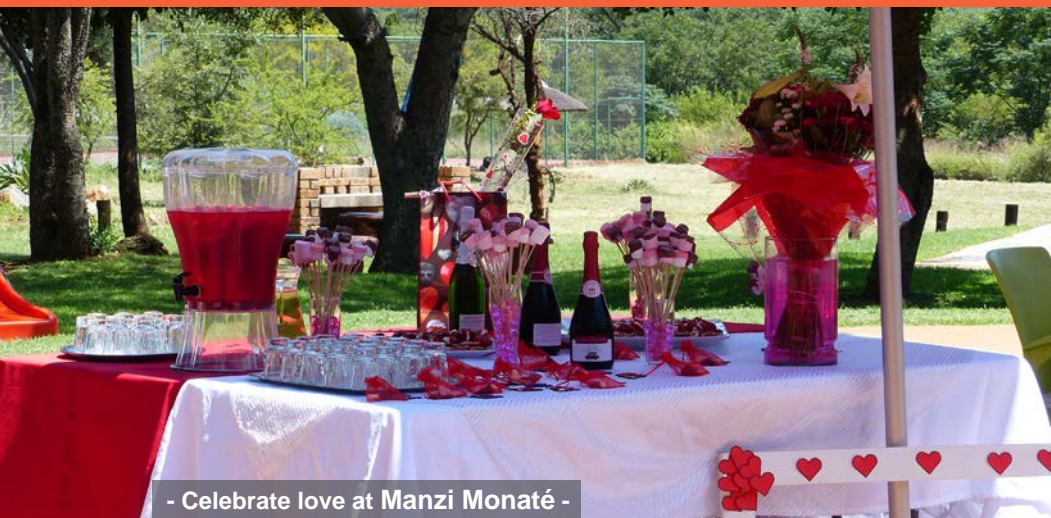
# MORE THAN JUST A RESORT, IT IS A LANDING BASE!

✧ There is something very appealing about 'new'. A new day, a new season, new-car-smell, the gliding sweep of a new pen... these things make us appreciate life even more. Remember when you saw your home resort for the first time? Yes, even if it was just on the Facebook Page, but the emotions were so real that you'd swear you were there already.

The De Vries family made their way to Manzi Monaté in June and would be there for three weeks. This was no ordinary visit; this was a family going 'home' to receive a very special, new blessing. On the 6th of June, Baby Eljoenai's mother began having contractions and it became apparent that the gift they had travelled from Kroonstad to receive was on her way. On the evening of 6th June, Baby Eljoenai was born. A while later, 'home' from hospital, the parents sat in complete adoration as Baby Eljoenai felt the first sun-rays touch her newborn skin as the family sat together in the welcoming and peaceful surrounds of the Manzi Monaté grounds.

This was a first for Manzi Monaté and the team were so delighted to be able to share this special occasion with the family. We are honoured that the family chose Manzi Monaté to be the first home of such a precious gift. One of baby Eljoenai's first garments was a Manzi Monaté onesie. We got to share in this amazing 'brand new' life moment and honestly, we can't wipe the smiles off our faces. Welcome Baby Eljoenai!

- Baby Eljoenai aka Manzi Baby -



- Celebrate love at Manzi Monaté -



- A picture is life's pause button -



- Creating and capturing life's moments with friends -



## Share Your Story

We have been going on about our love for interacting with you. We love the feedback because it allows us to refine our strategy in servicing you. So don't leave us longing, share your stories with us. Tell us what you love! Tell us what you would like us to improve. Share with us your favourite moments from your previous visit. Tell us your favourite joke. We want to hear it all. There are different ways to be in contact with us:





- The Holiday Programme is a big hit for the kids -

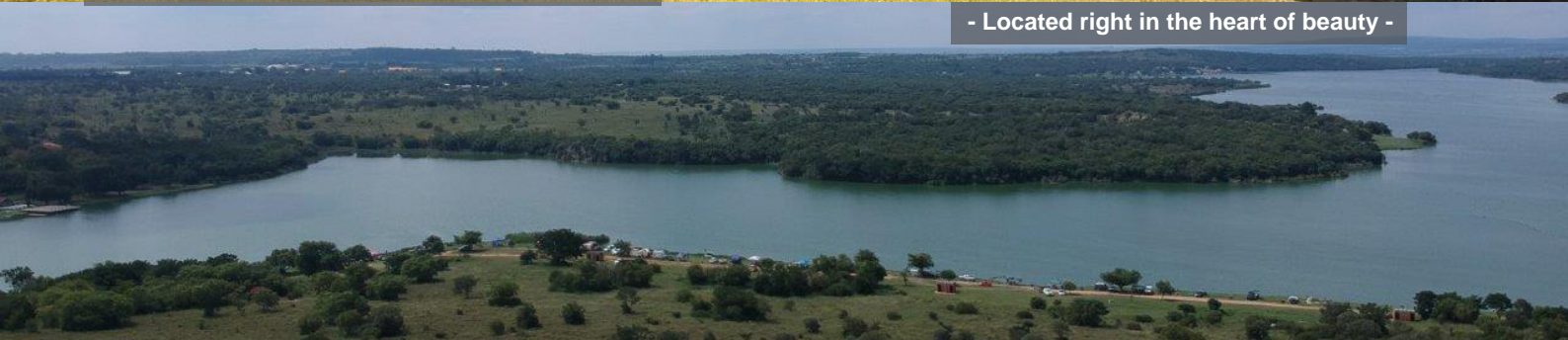


- Passionate about keeping the chalets as homey as possible -



- The poolside is the perfect spot to simply relax -

- Located right in the heart of beauty -



### Have you heard about Rhino Coin, the new cryptocurrency with a conscience?

Rhino Coin is a cryptocurrency that is being hailed as “a creative mechanism to add value to rhino horn without actually trading physical horn”. It’s a cryptocurrency with a conscience, established to provide a sustainable source of income to help protect and conserve Rhino. Rhino Coin is Crypto-Conservation! Compared to other cryptocurrencies, the difference is that this currency is underpinned by real “blood free” rhinoceros horn.



## Rhino Coin, a cryptocurrency with a conscience, defined to conserve our rhino.

You can become a guardian of the rhino and benefit from it in more ways than you can imagine!



[www.rhinocoin.com](http://www.rhinocoin.com)

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## IMPORTANT NOTICES

### FINAL WORD

You come to Manzi Monaté for fun, relaxation and rejuvenation, so we make sure that everything we do contributes to exactly that. We never stop trying to improve the quality of your holiday experiences, because it is the memories that you carry with you long after the holiday that matter most.

Thank you for choosing Manzi Monaté as your home-away-from-home.

We wish you and your family a wonderful Festive Season and a very Happy New Year.

Happy Holidays!

Warm regards

*Marjorie Forssman*

VRS Managing Director



- Welcome home -



### Annual Closure Notices

Creating the environment for everlasting holiday memories is what we live for, but now it's our turn!

Please note that our office will be taking a break from 17 December 2018 to 03 January 2019. We will return for business as usual on Friday, 04 January 2019.

From 18 to 19 December there will be a skeleton staff available to deal with urgent enquiries from 08:00 until 15:00, however we do expect high call volumes and ask that you please contact us before then for general enquiries.



### Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, space banking, renting etc. of the timeshare week.



### Space Banking and Rentals

Please note that a request for space banking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: [propertyadmin@oaks.co.za](mailto:propertyadmin@oaks.co.za).



### Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 calendar available by clicking the following link:

<https://www.vrs.co.za/docs/2019/calendar/ManziMonateCalendar2019.pdf>

### Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information:

<https://www.vrs.co.za/docs/2019/instruction/ManziMonateInstructionLetter-2019.pdf>

## VRS Options

We've secured you a multitude of destinations through some of our partners to give you more holiday options.

Visit [www.vrs.co.za](http://www.vrs.co.za), click on Resort Shareholders and select VRS Options Info to find out more.



# Manzi Monaté



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