

LITTLE EDEN

SHAREHOLDER NEWSLETTER DECEMBER 2018



Dear Valued Shareholder

"The Edge...", now that is a deep statement. This one line has been the motivation for many phenomenal acts of the human spirit. It has also been the catalyst for many discoveries made by those who dared to delve deeper than most. The statement promises new birth and novel discoveries. It is the closing of the old and common, and the ushering in of the new and awe-inspiring. This is true of Little Eden. Set on the edge of a ravine, it is an entry into a new, untainted world - A blanket of magical landscapes! It is beauty frozen in time, which the erosion of the passing centuries has not quite mastered. This is the place you call home; we invite you to take a tour with us as we explore this hidden gem and update you on the latest resort happenings.

On arrival

The ability to surprise is still Little Eden's most potent trick. The drive from Cullinan to the resort gives no indication that such splendour is on the cards. The tar road meanders through the open fields allowing you to enjoy the breeze as you make your way to the Resort entrance, but no matter how calming the drive, you would have to be the Wizard of Oz to have a clue of what lies ahead. It is only when you have entered through the gate that you get a sense that you have just stepped into a new time-zone. The warm and bright smiles as you are welcomed remind you that you are not entering a resort but that you have arrived home. A quick visit to Reception to check in and collect the chalet keys and then the magic begins.

What's New?

The Little Eden sunsets always attract a crowd. This spectacle mesmerises and makes one forget about the hustle and bustle of city life; it reminds you that you are on holiday now – it is a mellow tune inviting you to forget your cares and worries. As the darkness takes over the sky, it is then that the beautiful melodies of the night become audible. The melodies come in different forms at Little Eden, the stillness of the night that allows you to pay attention to your subtle and deeper thoughts, the distant roar of lions from our neighbours and the call of the jackals. Day break is announced by the large variety of birds singing. It is then that the Breakfast Special down at the kiosk becomes as enticing as ever. You are on holiday; why not treat yourself and your loved ones? Let us take care of breakfast; enjoy 2 slices of toast, two eggs, a Russian, tomato and fried onions with a cup of coffee for only R35 at the **newly renovated LAPA.**

- Welcoming View -

Helpful Article: You are now the family photographer

You are unpacking and you are lucky enough to get the bag with the camera. Great! It goes without saying that you will be in charge of taking pictures while the crew enjoys the holiday. We have a few tips to help you enjoy this great task and to make sure you enjoy your family's praise long after the holiday.



First, make sure the batteries are charged

This is the most basic step. Don't be that guy that carries the camera all the way down to the pool and realises that it is useless because the battery is flat. Check the battery. And on that note, don't forget to pack the charger!



Look for good lighting

The difference between a good picture and a terrible one is usually the lighting. Remember those images that you can't help but save when you browse through Facebook? Yes, that's the quality you are looking for. You may have the best camera, but what quality images are you getting out of it? Sunrise and sunset always make masters of novices; make sure that there is sufficient lighting when you take your pictures, but also not too much sharp lighting as this could wash the image out.



People and experiences

Always remember that **holiday pictures are about capturing memories**. Why are we telling you this? It means that you should take images that have people in them. The swimming pool might look beautiful but make sure that the beautiful scenery you want to capture is accompanied by the happy faces of those you love.



You are a narrator

The pictures are a documentary of your holiday; what story will they tell? Capture smiles and laughter. Capture those funny moments. They should allow you to relive the holiday when you are back home.



You are not Vernon anymore, you are Steven Spielberg.

Avoid vibrations

Try as hard as possible to remain still when you take images. If you have just lifted a few dumbbells with the aim of getting some last minute muscles, rather give the camera to your cousin. Avoid vibrations. But before you hand the camera over, try leaning on a wall or tree. Any steady object to eliminate vibrations will do.



Apps

These tips are a sure way to improve your camera skills, especially if you're still a novice! So what's the next step? Editing apps! Download and familiarize yourself with cell phone apps that will help you improve the final product.



Lastly and most importantly, have fun!

A camera is a very powerful device. So remember the age-old adage, "power corrupts". Remember that this exercise is about having fun; don't allow the camera to turn you into a perfectionist. You're not just the narrator, you're part of the story, and so be part of the special moments. You are not in Hollywood yet, so take pictures of your family and friends and master the art while having a blast. Have fun! Create and capture memories.



How We Make Guests Feel Special

We have had a great year; we say that because we measure it not by the time that passes but by the number of smiles we have put on our guests' faces. These are some of the activities we have engaged in to honour our guests:

Father's Day

"Would you like to use the remote, Honey?" said no father ever! Here is another one, "when is it my turn to do the dishes, it feels like it's been forever". Dads are not known for their many words, but for their love that is expressed through actions. We decided to reciprocate that love on Father's Day by putting up balloons and banners in our reception area in their honour. A packet of biltong was reserved for each of them. Eight dry wors sticks formed a part of the gifts for the day, and to celebrate the sweet emotions they would like us to believe they do not possess, we threw in fruity sweet packets and fruit juice.

Heritage Day

"It is not the honour that you take with, but the heritage that you leave behind", said one wise man. The Little Eden staff came out in all the bright colours found under the African sun in celebration of Heritage Day. The bright colours and the sound of laughter represent a new tradition that will be passed down to the next generation. We had great fun taking a myriad of pictures on the day.



- Staff Dressed for Heritage Day -

Mother's Day

In the second week of May we chose to have a celebration in honour of exceptional beauty – yes, we celebrated Mother's Day. We jetted off with 20 banners to the chalets; each chalet had a banner in celebration of the beautiful beings that we call mothers. A Protea flower, because flowers are a hub for nectar that feeds birds, bees and all other creatures are part of the process of pollination – this is a direct symbol of Motherhood. Forty colourful cards that expressed the gratitude in our hearts for the

- Miss Spring Winners -



- Mother's Day Proteas -



roles

they play,

coupled with a special

breakfast just for them. And that's

not all, we also prepared cupcakes to make

sure there is no doubt how much we appreciate their

love, care and presence.

Spring Day

While everything is beautiful in its own time, we couldn't wait for spring to shine on. We were looking to shelve away the heavy jackets and the boots, and then slip into regalia that is more appropriate for spring. The 1st of September came and we were ready for it. We took a stroll to the rock-pools with our guests, where we enjoyed good food and the tranquil sounds of the water as it caressed the smooth rocks. The atmosphere was beautiful and everyone present expressed that.

But as beautiful as the walk was, it was still not the main attraction of the day. "The clock struck three, Fiddle-dee-dee, Hickory Dickory Dock"! Not really, the clock struck three and the models came out. Yes, 3pm announced the start of the Little Eden Miss Spring pageant. Six participants took to the stage – the LAPA was decorated to show just how seriously the models took this moment – colourful table cloths, balloons and flowers. It was a tough competition, but the judges decided that this would mark a world first, all six contestants won! Chocolates were handed to the winners and they each were handed the Little Eden Miss Spring Certificate. After the pageant, a bring-and-braai marked the end of the day. Spring had sprung!



VRS Options Has Launched

We've secured you a multitude of available destinations through some of our partners to give you more holiday options. Visit www.vrs.co.za, click on Resort Shareholders and select VRS Options Info to find out more

Latest Improvements

We know that everyone that comes to Little Eden comes to create beautiful memories that will prove to be timeless – these are special memories that are shared with loved ones. We place high value in experiences, but we understand that the setting and the environment play a major role in the film captured and stored in our hearts. Keeping your home as beautiful as possible is a major driving force for us; and these are just a few upgrades we have made at the resort to make sure that this Eden remains as beautiful as possible:



New lights were installed in some bathrooms for better lighting.



All wooden Chalets were **treated with silkwood** on the outside.



Patio rails have been installed at all chalets to maximise safety.



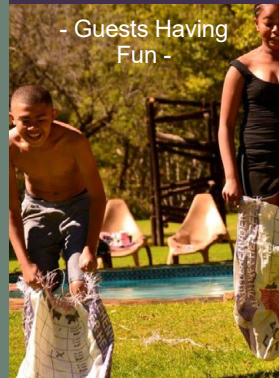
We added **stairs** at some chalets.



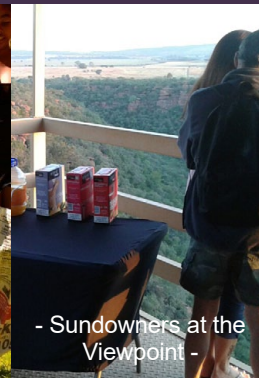
All **cutlery was replaced** in the chalets.



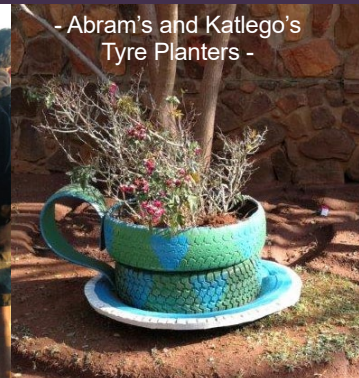
New picture frames were added to the Games Room.



- Guests Having Fun -



- Sundowners at the Viewpoint -



- Abram's and Katlego's Tyre Planters -

We Are All About Excellent Service

Our relentless pursuit of providing excellent service is what sets us apart. We make sure that every activity that we engage in exhibits the values of Little Eden. We believe in beauty; this is clearly seen through the work produced by **Abram and Katlego**. The duo is responsible for the beautiful gardens that never fail to inspire awe from our guests; they recently converted used tyres to beautiful painted coffee mugs that are on display in our gardens. Beauty is translated in many ways, there is the physical beauty the resort exhibits, and then there is the human interaction displayed from reception all the way to the kiosk. With a smile, a readiness to assist, and guest experiences top of mind, these values drive our every activity.

What's Unique?

Now back to the Little Eden sunset. The young prodigy, Mattie Stepanek, must have had the Little Eden sunset in mind when he said, "Sunset is my favourite colour, the rainbow my second". It is a display of your most favourite colours, all of them dancing in unison for your audience. This spectacle is so glorious that we acquired a tractor and a carrier, and redesigned it into **transport to the viewpoint for our guests**. This weekly trip is a favourite amongst guests and they flock in numbers to make it to the viewpoint to experience the great views of the ravine, and witness the opening (or closing?) act of the magnificent sunset.



Rhino Coin, a cryptocurrency with a conscience, defined to conserve our rhino.

You can become a guardian of the rhino and benefit from it in more ways than you can imagine!



www.rhinocoin.com



www.cornuex.com

Make a difference and stand a chance to

WIN a tropical-style getaway for two, for nine nights!

Go to goo.gl/fe1bby to find out more



Have you heard about Rhino Coin, the new cryptocurrency with a conscience?

Rhino Coin is a cryptocurrency that is being hailed as "a creative mechanism to add value to rhino horn without actually trading physical horn". It's a cryptocurrency with a conscience, established to provide a sustainable source of income to help protect and conserve Rhino. Rhino Coin is Crypto-Conservation! Compared to other cryptocurrencies, the difference is that this currency is underpinned by real "blood free" rhinoceros horn.

Planned Entertainment and Activities

We are guest-oriented; we interact with our guests and always try to find new ways to add value. Through these interactions with our guests, we have learned that these are the activities most enjoyed:



Crazy Golf challenge – this is a huge hit with our guests



Pool-side activities – this is so fitting especially with the warm temperatures brought on by the South African summer



Painting for the little ones – our young guests love seeing their completed artwork

We are constantly on the lookout for ways to increase the fun. Please feel free to suggest any additional activities you would love to see at Little Eden, and we will try our best to make it happen. Please send your ideas and any special resort stories or moments you would like to share with us to yourresortstory@oaks.co.za.

Come Home Soon

Beautiful spaces are how we connect with the beauty inside of us. They remind us, when we need the reminder most, that the fatigue, the pressure, and all that comes with the hustle, can never be enough to squash the beauty that lies in us. We take our loved ones to these spaces because of our desire to share the beauty in us with them. We know that you will be returning home soon, and we just want to reassure you that we are working tirelessly to keep your home as beautiful as it can be. See you soon!

Happy holidaying,

Marjorie Forssman

VRS Managing Director



Importance Notices

Annual Closure Notices

Creating the environment for everlasting holiday memories is what we live for, but now it's our turn!

Please note that our office will be taking a break from 17 December 2018 to 03 January 2019. We will return for business as usual on Friday, 04 January 2019. From 18 to 19 December there will be a skeleton staff available to deal with urgent enquiries from 08:00 until 15:00; however we do expect high call volumes and ask that you please contact us before then for general enquiries.

Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, space banking, renting etc. of the timeshare week.

Space Banking and Rentals

Please note that a request for space banking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at:

propertyadmin@oaks.co.za.

Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 calendar available on the following link:

<https://www.vrs.co.za/docs/2019/calendar/LittleEdenCalendar2019.pdf>

Instruction Letters

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

<https://www.vrs.co.za/docs/2019/instruction/LittleEdenInstructionLetter-2019.pdf>

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