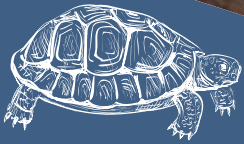


SHAREHOLDER NEWSLETTER DECEMBER 2018



Dear Valued Shareholder

We cannot believe that yet another magnificent year is drawing to a close at Kagga Kamma. We have experienced an exceptionally snowy winter, watched the gorgeous wildflowers pop up and grace us with their remarkable beauty in spring and as we enter into summer and the Festive Season we would like to draw your attention to the wonderful happenings at Kagga Kamma.

Celebrations

at Kagga Kamma



Thanks Mom and Dad

There is no job harder or more rewarding than being a parent, however, we all know that parents deserve a break and this is why we at Kagga Kamma pride ourselves on celebrating all of our parents on their special days and aim to provide a relaxing, stress free environment for our parents to kick back and enjoy their free time alone or with their family.

Kicking things off with a spectacular Mother's Day from start to finish. Our 'Mom-osa' welcome bar comprising of bubbly topped with various delicious fruits and juices, ensured that our special ladies were able to indulge the minute they stepped passed our welcome mat. Each mother received a hand-made tissue holder waiting for them in their room on arrival as well as a welcome card and programme of all the events being hosted over the Mother's Day weekend specially prepared for them. Specials were run by the spa on various massages, manicures and pedicures, which provided the perfect opportunity for husbands and children alike to pamper their moms/wives. On the Sunday we hosted a high tea with decadent desserts and various savouries compiled by our talented chefs for our moms to indulge in.

Following the success of our Mother's Day programme, we threw a massive Hoedown in true cowboy fashion to celebrate our fantastic fathers. A watering hole with welcome drinks and gourmet mini burgers was set up at reception and served by our cowboy dressed staff. Waiting for each father in their room was a welcome gift comprising of a soap-on-a-rope and delicious biltong. A wanted sign photo booth, hay bales and a traditional horse wagon was set up for guests to take pictures with. Guests occasionally invited one of our cowboy dressed staff members to add to their funny pictures. Cowboy challenges including bokdrol spoeg, tug-of-war, hula-hoop and kety skiet were enjoyed by both the children and their fathers. Awesome prizes were handed out to those who competed.



- Mother's Day -



- Father's Day -



Schmooze, Mingle, Meet and

Greet Kagga Kamma winters are like nothing

else, they can be very cold and occasionally quite rainy but

they are absolutely spectacular in their own right as the rain brings everything to life, however, after a long days ride in the cold, guests may not be quite as ready to embrace these magnificent winters as they are normally jumping at the opportunity to warm up. During the winter season this year, reception provided all of our new arrivals with a warm welcome drink in the form of red wine and sherry to chase off the cold as well as the option of a mug of warm, hearty, home-made soup served with freshly baked bread, lovingly prepared by our expert chefs allowing our guests to enjoy the beauty that comes with the cold.

Every Wednesday at 15:00, the Kagga Kamma bar is the place to be. A special invitation is extended to all guests to meet our awesome manager and our talented rangers. Freshly baked scones, jam and teas are served while Scarlet, the beautiful house snake, makes a guest appearance. Our rangers not only provide guests with information about reptiles and Scarlet in particular, but are also available to answer any questions the guests may have pertaining to Kagga Kamma's spectacular environment. Afterwards, our Manager has the unique opportunity to personally meet the guests in attendance and answer any questions they may have.



Will you marry me? Kagga Kamma has had its fair share of happily ever afters every year. Our guests have the opportunity to pop the big question in the most beautiful and unique outdoor areas of Kagga Kamma. Our ever willing and talented team do all the preparations in order to make the proposal special and memorable for our guests.



Hip Hip Hooray!

Kagga Kamma was honoured to be the venue for one of our littlest guest's second birthday party. Our ever helpful team assisted with the setup before and removal after the party. Our team graciously provided the table cloths, tables, chairs, balloons, colouring books, serviettes, and gazebos.

The dinosaur themed party was a huge success and proves that Kagga Kamma isn't only for adults.



- Birthday Party at Kagga Kamma -

Initiatives, Changes, Upgrades and Awards

☾ Watch the Sky Change Colours from the Comfort of our Sky Suite. There is just something so **utterly breathtaking about sleeping outside on a warm summer's night underneath a blanket of 200 billion stars** and as Kagga Kamma has one of the most beautiful night skies we take full advantage of our surroundings. There are two different outdoor rooms available at Kagga Kamma, the Star Suite and the outcrop that offer two very different experiences, however, recently the maintenance team decided to tackle the project of revamping the outcrop to create the new Sky Suite, and they definitely accomplished their task.

The maintenance team showed off their masonry skills by creating the new platform, bed base, side tables, eating area as well as the fire pit and bench out of the rock and stone from the area. They were able to integrate the new structure into the surrounding area perfectly.

A special feature in the form of a wood-fire hot tub elevates this fantastic new room making it even more adventurous and romantic for our guests.



Relax in our Open Air Couple's Massage Area

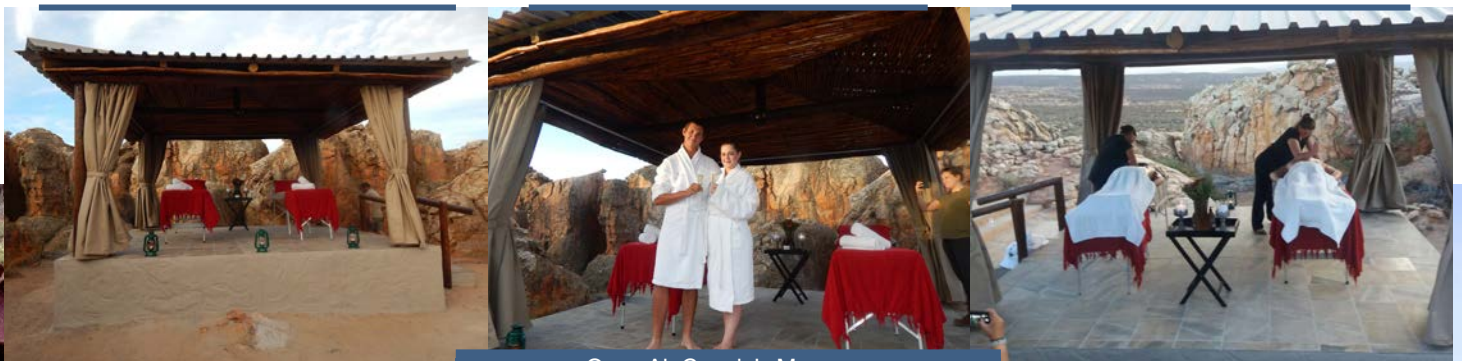
Just outside the bar there is a staircase that leads up the side of an impressive rock formation to one of the most incredible viewpoints available.

This year we decided to take advantage of this prime real estate and create an outdoor massage room consisting of a beautiful wooden, elevated platform, equipped with a roof and curtains to protect guests from the elements whilst allowing them a **spectacular view during a romantic couple's sunset massage**.

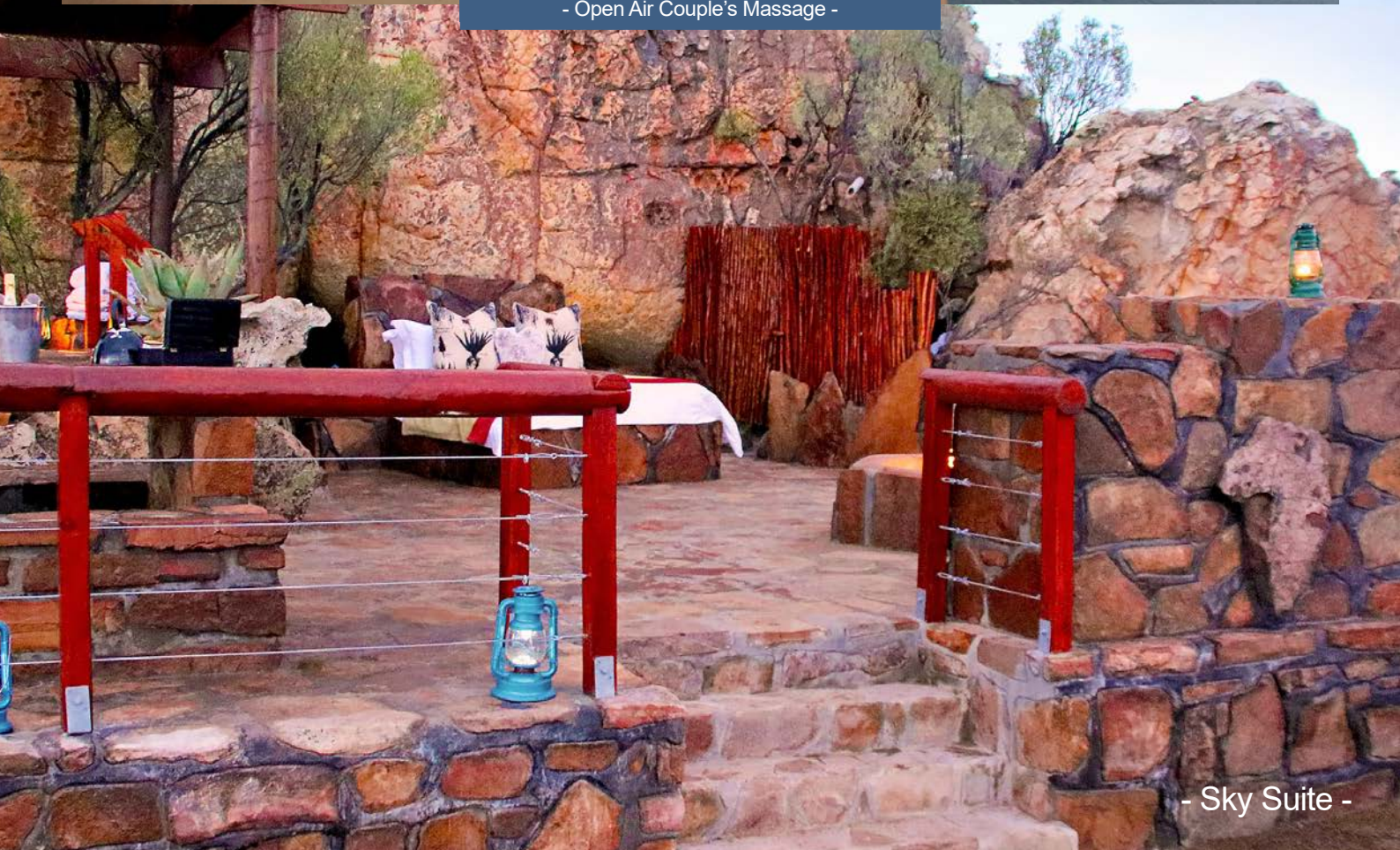


Lilizela Award

Lilizela recognises the best of the best tourism experiences and accommodation across South Africa. Kagga Kamma not only received the provincial accommodation award in the four-star accommodation category, but was also nominated for the national award at this year's award ceremony. To be recognised as one of the top four-star lodges in South Africa is a massive accomplishment, which truly shows Kagga Kamma's unwavering commitment to excellence.



- Open Air Couple's Massage -



- Sky Suite -

Our Very Own Gem

Kagga Kamma is home to incredible staff members that make up our hard-working family. This past month, however, we have been **focusing on all of the strong women who strive to work to their full potential and motivate others to do the same.**

Chantal Jansen is one such women, steering the reception towards victory last year at the RCI awards for overall hospitality services as well as helping her team become recognized and nominated for the best reception team of the year for both RCI and VRS. Chantal has been working for Kagga Kamma for nearly three years and still finds new things about her position that interest her and new challenges to overcome which help improve her work. Chantal's favourite quote is **'Don't be busy, be productive'** and it shows in everything she does. Chantal's favourite part about the resort is the beautiful landscape and her passion for the environment around her.

Both Chantal and her partner at reception, Joe-brie, can often be found dancing and creating funny videos for the guests to entertain them.

So What's New?

Beep Beep

This year the rangers have been spoiled rotten with two new Toyota Land Cruisers, dubbed **Saartjie and Gertjie**. Both Cruisers blend perfectly with their surroundings due to their dark green colour. They are spacious for both the guests and the rangers and allow us to provide comfortable tours in style. These new vehicles are reliable and are a big hit with all the guests so far. The new tractor and scraper help us to maintain our roads so that guests can travel safely and enjoy the beautiful landscapes.

Hmm De-lish!

Unexpected and delicious quality food is what we strive for at Kagga Kamma and thankfully we have a kitchen **full of talented inventive chefs** who are always willing to embrace a new challenge, like creating new sensational dishes for our beloved seasonal menu.

In August we launched our new menu adding various traditional dishes such as the Farida Omar's chicken curry and the shisanyama, made popular by our Madiba Day Celebration. Due to Kagga Kamma being a nature reserve and the constant demand for healthy, lean, game meat, we have also added Kudu fillet satay and Springbok potjie onto our menu which have already become fan favourites along with specialities such as braised pork belly, butter chicken bunny chow and our new chilli butter king prawns. Our guests are enjoying the opportunity to experience some traditional South African cuisine.

We are also very proud to note that **our range of Halaal, Gluten-free, Vegetarian and Vegan options have extended** throughout our new menu creating more options for all our guest's enjoyment.

Blood Moon

Stargazing is one of the biggest attractions for most of our guests here at Kagga Kamma. This year we were presented with one of the best and the rarest of opportunities, to view the stars and planets during a full moon, as **a full eclipse of the moon took place resulting in a blood moon** (last blood moon was in 1982).

A special stargazing presentation took place where the telescope was set up and focused on the moon allowing guests to view the different phases of the eclipse as well as the full blood red moon. Due to the eclipse, guests were also able to view all the normal constellations and planets that are seen during our stargazing presentation. Coupled with this beautiful once in a life time viewing, hot chocolate and marshmallows were served to the guests in order warm them up on the cold winter's night.



- Chantal Jansen -



- New Toyota Land Cruiser -



- Star Gazing -

Winter Wonderland

This winter Kagga Kamma was transformed into a winter paradise when we received snow not once but twice. Guests enjoyed playing in the snow. Making snow angels. Having snow ball fights and just enjoying the wonderful unique experience.



- Snowfall at Kagga Kamma -



- Snow on the Mountains -

Important Notices

Closure Notice

Creating the environment for everlasting holiday memories is what we live for, but now it's our turn! Please note that our office will be taking a break from 17 December 2018 to 03 January 2019. We will return for business as usual on Friday, 04 January 2019. From 18 to 19 December there will be a skeleton staff available to deal with urgent enquiries from 08:00 until 15:00, however we do expect high call volumes and ask that you please contact us before then for general enquiries.

Levy Payments

Levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting of the timeshare week and more.

Checking-In Procedures

In the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both the Reservation Confirmation / Guest Certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

Guest Certificates

In the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate which is obtainable from Head Office prior to the guest's arrival.

Spacebanking and Rentals

Please note that a request for spacebanking or rental must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: propertyadmin@oaks.co.za.

Communication

To enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

Occupation Dates

Please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2019 calendar available on the following link:

<https://www.vrs.co.za/docs/2019/calendar/KaggaKammaCalendar2019.pdf>

Instruction Letters:

Please complete and submit your Instruction Letter to notify us that you'll be occupying your week or if you'd like to update your personal information.

<https://www.vrs.co.za/docs/2019/instruction/KaggaKammaInstructionLetter-2019.pdf>

VRS Options Has Launched

We've secured you a multitude of available destinations through some of our partners to give you more holiday options. Visit www.vrs.co.za, click on Resort Shareholders and select VRS Options Info to find out more.



The End

As the sun must set at Kagga Kamma and the sky turns from orange to pinks, purples and blues and the wildflowers bow their heads for the night so we must end this newsletter.

We wish you and your family a wonderful Festive Season and a very Happy New Year.

Kagga Kamma truly is a much-loved family portrait.

Happy holidaying,

Marjorie Forssman

VRS Managing Director



- Beautiful Kagga Kamma Sunset -

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