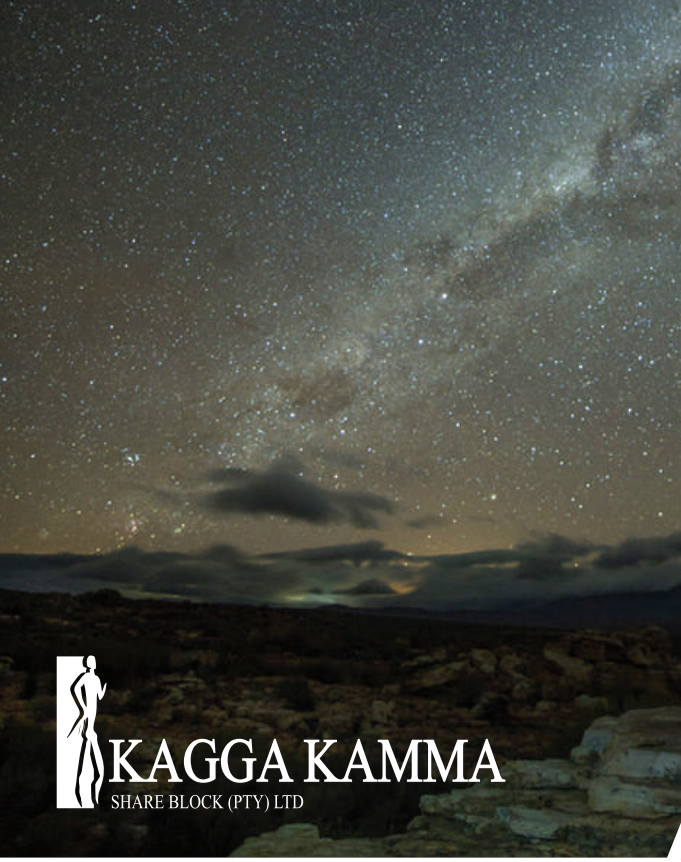

KAGGA KAMMA
SHARE BLOCK (PTY) LTD

KAGGA KAMMA

SHAREHOLDER NEWSLETTER DECEMBER 2017

Dear Valued Shareholder

We find ourselves near the end of another spectacular year at Kagga Kamma and at the start of the Festive Season. We hope this time is spent with loved ones and that you are able to slow down and ensure that you are rested, relaxed, rejuvenated and ready for the New Year. In the meanwhile, allow us to update you about all the latest and greatest happenings at Kagga Kamma.

THE LATEST AND GREATEST HAPPENINGS

We have always believed that first impressions are lasting ones. Earlier on in the year we renovated the Kagga Kamma Entrance for this reason and now we are happy to report that Reception's revamp has also been completed and the results are super. This development means that not only is the check-in experience special for all our guests; but the process is now more efficient than ever.

Speaking of making things special for our shareholders and guests, when you inform us of a birthday, anniversary or another exciting occasion, we make sure to make it extra special for you. Kagga Kamma takes birthdays seriously – accordingly, guests receive yummy cakes and a hearty rendition of "happy birthday", courtesy of Resort Staff. The same is true for anniversaries, proposals etc. – we make sure you receive something special and usually something delicious too.

On the topic of yummy things… there are a few delicious developments that guests already love. Firstly, Kagga Kamma Restaurant now bakes fresh bread daily; all guests have to do is order and pay, to get their hands on scrumptious just-out-of-the-oven bread.

And then we recommend that you take a break from cooking and go on a foodie journey with Kagga Kamma Restaurant, by ordering one (or several) of the items, on the newly established Gourmet Milkshake and Burger Menu. Imagine being at the Resort indulging in a BBQ Bacon and Cheddar Burger, a Jalapeno Salsa Chicken Burger or a Whiskey River Beef Burger. Or take one for the family, with the mega Kagga Kamma Family Burger. And then to top the delicious decadence off… get Gourmet shakes all around. Choose between a Death by Chocolate Brownie Milkshake, Roundabout Doughnut Milkshake or a Pink Delight Berry Milkshake. Mmmm …

Staying with Kagga Kamma Restaurant – the Mom's Night-Off Campaign continues to be a massive success. Every Tuesday night is mom's (and dad's) night-off from cooking. At a set price, mom and dad get spoilt with a delicious meal, served in the comfort of their home-away-from-home Chalet; while we entertain the kids for a few hours and serve them something yummy to eat too! Just enquire at Reception the next time you visit, to find out more about this popular campaign.

Refurbished Bar

WHAT ELSE HAVE WE BEEN UP TO THE SECOND HALF OF THE YEAR?

Our Guides have also built a plastic bag holder that was placed at the start of the Hiking Trails. This was implemented to ensure that guests take a bag and pop their litter in, while traversing our unique grounds. This forms part of our #Respect&Protect Campaign that has been running on Facebook, the second half of the year.

When guests make their way to Doppies Pub for a cold one, they will notice that this area is now sporting new furniture and décor, as well as a brand new tiled patio. The perfect spot to sit and enjoy the views Kagga Kamma is famous for.

And finally, we have installed an additional toilet in all the Eight-Sleeper Units. We have many wonderful plans for the New Year. We will give you the scoop in 2018.

DID YOU KNOW?

With the implementation of the Kagga Kamma Gourmet Burger Menu, the Restaurant started a Man vs. Burger Challenge. Imagine a burger as big as a plate, four eggs, eight rashers of bacon, one kilogram of mince, two tomatoes, an onion and you have less than 30 minutes to eat it. If you eat it within that time, you receive a "Man vs. Burger" champion t-shirt and your name is immortalised on the wall of fame.

Kagga Kamma launched a brand new blog! To read all kinds of wonderful, interesting and relevant articles about Kagga Kamma visit: http://blog.kaggakamma.co.za/

Kagga Kamma now offers Guided Walks. Our knowledgeable Guides take guests on an informative walk and talk; discussing from fauna and flora, to the landscape and any San artwork that may be along the route. Don't miss out on an opportunity to experience this activity for yourself. Enquire at Reception for more information.

KAGGA KAMMA HAS TALENT

Do you remember in the June instalment of Kagga Kamma has Got Talent, we mentioned we have a "Sand Picasso" – Charles Smith? Well now, ***allow us to share the story of another very talented employee…***

Have you perhaps encountered Kagga Kamma's very own "Michelangelo, the Rock Painter"? You might have met him – he goes by the name, Japie Olivier.

Japie Olivier, also known as "Kagga Kamma's Michelangelo", joined the Kagga Kamma Team in 2008. Japie's talent was discovered much like, Charles'… through a gift. Yes, Japie gave Tania Steenkamp (Kagga Kamma's Resort Manager) a gift – a rock with a beautiful painting on it. Tania knew that Japie's talent of depicting and replicating San rock art would be absolutely loved by guests. The exquisitely painted rocks were placed in the curio shop and literally flew off the shelves. Japie continues to make and sell his one-of-a-kind artworks and visitors from all over the world buy and take a "piece" of Kagga Kamma home with them.

SO HOW DOES HE DO IT…

Japie's rock art is certainly made in a unique way. He uses Dassie/ Rock Hyrax urine that has hardened and crystallised. The crystals are then boiled until they become fluid; the fluid is then combined with sand and this forms the paint. Japie then uses the paint to replicate San Rock Art found at the Reserve, as well as other beautifully unique and intricate depictions of the critters and landscape that surround Kagga Kamma. Japie's rocking art is one of the choice items in the Kagga Kamma Shop, along with Charles' amazing sand art. Have you seen Japie's rocking art or Charles' sand art? Do you own an exclusive artwork?

Let us know at ***yourresortstory@oaks.co.za***

KAGGA KAMMA'S ULTIMATE GOURMET "BRAAIBROODJIE"

Nothing is more South African than a traditional braai with all the trimmings. One of our favourite sides is an absolutely yummy "braaibroodjie" (braai toastie) and so, we just had to share our ultimate recipe with you. Whether you enjoy these toasties at your home-away-from-home Unit or at home – we hope you find our ultimate recipe absolutely lip-smacking.

What You Need:

- Slices of fresh bread *(fancy or just a plain pre-sliced loaf)*
- Tangy mayonnaise
- Whole grain mustard
- Gypsy ham *(or smoked sliced turkey or fried mushrooms)*
- Matured cheddar, grated
- Sundried tomatoes/tomatoes, sliced
- Spring onions/basil, chopped
- Olive oil or butter
- Salt and pepper, to taste

How To Make:

1. Slice the bread evenly (if you haven't opted for pre-sliced bread). Drizzle olive oil on the "outside" of all the slices (alternatively spread with butter).
2. Lay half of the slices on a cutting board and spread a generous amount of mayonnaise and then mustard on the "inside" of the sliced bread.
3. Layer the ham (sliced turkey/fried mushrooms), a generous amount of grated cheese, sundried tomatoes/tomatoes and chopped spring onion/basil, on each slice. Season according to taste.
4. Cover these with the "top" slices; ensuring that the olive oil/buttered side is up.
5. Place on the braai grid and braai over coals. Once the bread is toasted and golden and the cheese melted. They are ready to be enjoyed.

Your Resort Story Section

Some of our valued guests accepted the Man vs. Burger Challenge that launched on Father's Day! Take a looksee at the challenge in action:

Don't Miss Out on Fun and Delicious Christmas and New Year's Festivities and Food at Kagga Kamma Restaurant.

Visit Our Website Under the Restaurant Section for the Details and Menus.

TELL US WHY YOU LOVE KAGGA KAMMA!

What are the best things about the Resort? What do you love the most?

SHARE YOUR FAVOURITE MEMORIES, RECIPES AND PICTURES WITH US.

Tell us YOUR KAGGA KAMMA story and you could feature in a future newsletter. Email us your stories and/or pictures to **yourresortstory@oaks.co.za**

Go Slow on the H2O!

South Africa is a water scarce country with highly variable rainfall and water runoff. Most of our water is obtained from rainfall; therefore we are susceptible to sustained water-stressed situations caused by prolonged periods of below average rainfall, within a season. Western Cape is undergoing a water crisis, which means we can only use water for drinking, essential washing and cooking. So Kagga Kamma is focusing on water conservation.

Here are our water-saving tips:

- Take a short shower, rather than a bath;
- Close the tap while you brush your teeth or shave; best of all use a glass of water so that you can control the amount of water you use;
- Only flush the toilet when necessary; and
- Reuse your towels to save water.

Why ♥ Kagga Kamma?

There is so much to love about Kagga Kamma. From the amazing and unique landscapes that surround the Resort – the views, critters, sandstone rock formations, the fynbos plains and the like. Then there are all the guided activities that you, our valued shareholder, get to experience at discounted rates; as well as all the other fun that can be experienced at Kagga Kamma.

Of course, the friendly and familiar faces welcoming you home and making your stay that little bit extra special is always something our shareholders comment on; as well as, the Kagga Kamma Staff's passion, commitment to excellence, team spirit and "can-do" attitude. What's not to love?

We are committed to making your stay memorable and will continue to implement more recreational fun, take on board any suggestions you may have (where possible) and think of ideas to make special days, special occasions for you.

UNTIL 2018

As we find ourselves near the end of 2017 and the start of the Festive Season, we would like to thank you for another memorable year.

A year where we achieved so much again, a year where we improved our standards month after month and a year we are grateful to have you a part of the shareholder family. On behalf of VRS and Kagga Kamma, may you have a blessed final stretch of 2017 and go into the New Year refreshed, encouraged and filled with renewed strength. Until we speak again – "Great things are done by a series of small things that are brought together".

Season's Greetings

Marjorie Forssman
VRS Managing Director

Vacation Recreational Services (Pty) Ltd

IMPORTANT NOTICES

Please note that our **VRS Head Office will be closed from the 18th of December 2017 to the 2nd of January 2018.** We will return for business as usual on Wednesday, 03 January 2018. From 18 to 20 December there will be a skeleton staff available to deal with urgent enquiries; however we do expect high call volumes and ask that you please contact us before then for general enquiries.

Checking-in Procedures: in the interest of safety, security and ensuring that only confirmed guests are allowed access to the Resort, you will be required to produce both, the Reservation Confirmation / Guest Certificate and your ID, and also to complete the Indemnity Form when checking into the Resort.

Guest Certificates: in the event that you are allowing a guest to occupy your timeshare week, the guest must be in possession of a valid Guest Certificate which is obtainable from Head Office prior to the guest's arrival.

Levy Payments: levies must be paid in terms of the Use Agreement and no occupation or usage of any form is allowable until the levies have been paid. This applies to usage, spacebanking, renting etc. of the timeshare week. For alternative payment arrangements, please contact Property Admin: propertyadmin@oaks.co.za

Spacebanking and Rentals: please note that a request for spacebanking or rental, must be submitted to Property Admin a minimum of five months prior to the occupation date, to enable us to process them. Please contact Property Admin at: *propertyadmin@oaks.co.za.*

Communication: to enable us to communicate effectively, please ensure that you keep us updated regarding your current contact details, and most importantly, your email address.

Occupation Dates: please note that Resort Calendars are linked to school holidays, and it is therefore vital that you check the annual calendar to ensure that you occupy the correct week. Please refer to the 2018 calendar available on the following link: *www.kaggakamma.co.za/docs/KaggaKammaCalendar2018.pdf*

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